

Sian Chay Medical Institution
Annual Report for Year Ended 31 December 2019

Name	Sian Chay Medical Institution
Address	610 Geylang Road, Singapore 389549
Telephone / Fax	+65 67441512 / +65 67443082
Website	www.sianchay.org.sg
Date of Incorporation of Society	13 February 1962
UEN	S62SS0055D
Date of Charity Registration	19 March 1984
Charity Registration No.	0034
IPC Registration No.	HEF0039/G
Name of Fund / Program Approved for IPC Status	General Fund
Effective date of IPC Status	01 January 1997
Approved Tax-Deductible Period	01 July 2019 to 30 June 2021
Duration (in Year)	Two Years
Auditor	UHY Lee Seng Chan & Co 300 Beach Road #34-03/05, 07 The Concourse Singapore 199555
Banker	1) UOB Bank 80 Raffles Place, Singapore 048624 2) OCBC Bank 65 Chulia Street, Singapore 049513 3) Standard Chartered Bank (Singapore) Limited 8 Marina Boulevard Marina Bay Financial, MBFC Tower 1, Level 29, Singapore 018981
Core Values / Beliefs	To foster a positive spirit of collaboration amongst residents, charities, volunteers and partners so as to create a conducive and convenient environment for medical consultation and treatment. To promote the 5 core values of Sian Chay, "Forgiveness, Universal

	Love, Compassion, Gratitude and Blessing". To To embrace the beliefs: "Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People".
Spirit of Sian Chay	Trust, Action, Attitude and Conduct form the integrity and virtues of charity work. To promote charity work, strengthen the spirit of social service and philanthropy.
Vision	To position Sian Chay as the recognized charity for continuing its spirit of serving the people. To establish it as the premier TCM Hub championing Wellness Lifestyle, Blissful Living in Singapore.
Mission	To promote TCM education and development as well as to participate in the charitable and humanitarian work in Singapore.
No. Of Member	48

Patron

Mdm Halimah Yacob President of the Republic of Singapore

Advisers

Mr. Heng Chee How Senior Minister of State, Ministry of Defence

Assoc Prof Fatimah Lateef MP for Marine Parade GRC

Mr. Ngoh Tian Lock

Mr. Ung Gim Sei

Board of Directors 83rd Term (2018-2021)

Chairman Mr. Toh Soon Huat JP, BBM, PVPA

Vice Chairman Dato' Sri Ricky Kok Kuan Hwa PBM

Vice Chairman Dr. Simon Keak Lai Heng PBM

Vice Chairman Dato' Seri Dr. Derek Goh Bak Heng BBM

Secretary Dato' Seri Jackson Teo Ngiang Heng PBM

Vice Secretary Mr. Yap Seng Teck PBM

Treasurer Mr. Raymond Chua Swee Wah

Medical Affairs Director Mr. Anthony Ai Chye Seng

Social Affairs Director Ms Annie Gan Giok Em PBM

Director Mr. Kenny Lim Oon Cheng

Director Ms Michelle Lu Yanping

Director Mr. Cui Peng

Director Mr. Clifton Yong Kee Tong

Director Mr Lye Hoong Yip Raymond BBM

Director Mr Ng Cher Yan BBM

Life Honourable Chairman

Dato' Dr. Tan Hian-Tsin

善济医社第83届（2018-2021年度）董事会议出席率记录表

序号 S/N	职衔 Title	姓名 Name	社员大会 2017	第1次会议	第2次会议	第3次会议	分享会议	第4次会议	社员大会 2018	第5次会议	第6次会议	第7次会议	社员大会 2019 E-Meeting	出席率
			28/04/2018	19/05/2018	4/8/2018	15/12/2018	16/03/2019	13/04/2019	29/04/2019	3/8/2019	23/11/2019	4/4/2020	25/04/2020	
1)	主席 Chairman	卓顺发 Toh Soon Huat	√	√	√	√	√	√	√	√	√	√	√	100%
2)	副主席 Vice Chairman	郭观华 Kok Kuan Hwa Ricky	*请假	*请假	*请假	*请假	*请假	*请假	*请假	*请假	*请假	√	√	18%
3)	副主席 Vice Chairman	郭东兴 Simon Keak Lai Heng	√	√	√	√	√	√	*请假	*请假	√	√	√	82%
4)	副主席 Vice Chairman	吴木兴 Derek Goh Bak Heng	*请假	√	√	√	*请假	*请假	√	*请假	√	√	√	64%
5)	总务 Secretary	张仰兴 Jackson Teo Ngiang Heng	*请假	√	√	√	*请假	√	√	*请假	√	√	√	73%
6)	助理总务 Vice Secretary	叶成德 Yap Seng Teck	√	√	√	√	√	*请假	*请假	√	*请假	√	√	73%
7)	财政 Treasurer	蔡瑞华 Raymond Chua Swee Wah	*请假	√	√	*请假	√	√	*请假	√	√	√	√	73%
8)	医疗事务董事 Medical Affairs Director	姚再生 Anthony Aiw	*请假	*请假	√	*请假	*请假	√	*请假	*请假	*请假	*请假	*请假	18%
9)	社会事务董事 Social Affairs Director	颜毓莹 Anne Gan Giok Em	√	√	√	*请假	√	√	*请假	√	*请假	*请假	√	64%
10)	董事 Director	林恩增 Kenny Lim Onn Cheng	*请假	*请假	*请假	√	*请假	√	*请假	√	*请假	*请假	√	36%
11)	董事 Director	崔鹏 Cui Peng	*请假	*请假	*请假	√	*请假	*请假	*请假	√	*请假	*请假	√	27%
12)	董事 Director	吕燕萍 Michelle Lu	*请假	√	*请假	*请假	*请假	√	*请假	*请假	*请假	*请假	*请假	18%
13)	董事 Director	杨仪东 Clifton Yong Kee Tong	on Board 4/8/2018			√	√	√	√	*请假	√	√	√	89%
14)	董事 Director	黎鸿业 Lye Hoong Yip Raymond	on Board 21/02/2019					*请假	√	*请假	*请假	√	*请假	29%
15)	董事 Director	黄书轩 Ng Cher Yan	on Board 21/02/2019					√	√	√	√	√	*请假	86%

善济医社社员名表 2020
Sian Chay Medical Institution Member Listing 2020

序号 S/N	姓名	Name
1	骆水兴先生	Mr Lok Chwee Hin
2	傅金泉先生	Mr Poh Kim Chuan
3	李庆烽先生	Mr Lee Kin Hong
4	郑金梓先生	Mr Tay Kim Sze
5	张锦泉先生	Mr Teo Kim Chuan
6	卓顺发太平绅士 BBM PVPA	Dato' Seri Toh Soon Huat JP BBM PVPA
7	何能恩博士	Dr Ho Leng Woon
8	拿督斯里张仰兴PBM	Dato' Seri Jackson Teo Ngiang Heng PBM
9	蔡瑞华先生	Mr Raymond Chua Swee Wah
10	张仰发先生	Mr Teo Nyang Huat
11	张顺团先生	Mr Teo Soon Thuan
12	张群发先生	Mr Tew Koon Huat
13	拿督斯里林雍杰博士PBM	Dato' Sri Dr Peter Lim Yong Guan PBM
14	王财结先生PBM	Ong Chui Chat PBM
15	何勇仁先生	Mr Ho Yong Lin
16	翁宝琴女士	Ms Ong Poh Kim
17	王金发博士	Dr Felix Ong Kim Huat
18	邬顺山先生PBM	Mr Voo Soon Sang PBM
19	周顺发先生	Mr Sunny Chew S. H.
20	林国祥先生	Mr Lim Kok Siong
21	张双洲先生	Mr Teo Sang Chew
22	李逢利先生	Mr Lee Hong Lee
23	李文德先生	Mr Lee Boon Teck
24	谢福添先生	Mr Seah Hock Tiam
25	魏兹维先生	Mr Goh Boon Sui
26	李来川先生	Mr Lee Lai Chuan
27	卓美荣先生	Mr Toh Bee Yong
28	卓潮来先生	Mr Toh Tiau Lai
29	陈天荣博士	Dr Jimi Tan Tiang Yong
30	蔡华春先生PBM	Mr Eric Chua Hwa Choon PBM
31	郭来兴博士PBM	Dr Simon Keak Lai Heng PBM
32	叶成德博士PBM	Dr. Yap Seng Teck PBM
33	吴毓新先生	Mr Goh Yoke Sin
34	拿督斯里郭观华PBM	Dato' Sri Kok Kuan Hwa Ricky PBM
35	许建丰先生PBM	Mr Koh Kian Hong Richard PBM
36	黄绍清先生	Mr Wong Siew Kim
37	云惟浩先生	Woon Wee Hao
38	邱汉春先生PBM	Mr Patrick Khoo Hang Choong PBM
39	陈泉安先生	Mr Jason Tang Chuan Ann
40	林恩增先生	Mr Kenny Lim Onn Cheng
41	姚再生先生	Mr Anthony AiW Chye Seng
42	吕燕萍女士	Ms Michelle Lu Yan Ping
43	崔鹏先生	Mr Cui Peng
44	杨仪东先生	Mr Yong Kee Tong Clifton
45	拿督斯里吴木興博士BBM	Dato' Seri Dr Derek Goh Bak Heng BBM
46	颜毓莹女士PBM	Ms Annie Gan Giok Em PBM
47	黎鸿业先生BBM	Mr Lye Hoong Yip Raymond BBM
48	黄书轩先生BBM	Mr Ng Cher Yan BBM

Sub-Committees**Executive Committee**

Chairman : Toh Soon Huat
Members : Ricky Kok
Simon Keak
Derek Goh
Jackson Teo
Yap Seng Teck
Raymond Chua
Kenny Lim
Annie Gan

Fundraising Committee

Head : Toh Soon Huat
Co-Head : Kenny Lim
Members : Ricky Kok
Simon Keak
Derek Goh
Yap Seng Teck
Jackson Teo
Raymond Chua
Anthony Aiw
Annie Gan
Michelle Lu
Cui Peng

Pioneer Generation Medical Fund

Head : Teo Kim Chuan
Members : Anthony Aiw
Lee Kin Hong

Property Development Group

Head : Toh Soon Huat
Members : Ricky Kok
Simon Keak
Derek Goh
Raymond Chua

Sian Chay Advocate / Volunteer Development

Head : Cui Peng
Members : Simon Keak
Jackson Teo
Yap Seng Teck
Raymond Chua
Annie Gan

HR Development

Head : Toh Soon Huat
Members : Simon Keak
Michelle Lu

Audit Committee

Head : Kenny Lim
Members : Cui Peng
Annie Gan

Medical Affairs Committee

Advisor : Toh Soon Huat
Head : Anthony Aiwoh
Members : Kenny Lim
Cui Peng

To' Puan Dr Tsao Sui Lan Memorial Endowment Fund

Head : Derek Goh
Members : Victor Wong
Benjie Ng
Sean Wong

Investment Committee

Head : Toh Soon Huat
Members : Ricky Kok
Simon Keak
Derek Goh
Raymond Chua
Kenny Lim
Michelle Lu

Branch Maintenance Committee

Head : Annie Gan
Members : Joanne Ong
Wang Hui

CORPORATE GOVERNANCE EVALUATION**TOH SOON HUAT, CHAIRMAN 83rd Term (2018-2021)**

Sian Chay Medical Institution is a century old institution with strong Chinese heritage and traditions. Mr Toh Soon Huat was identified by the Pioneer Generation leadership to succeed and rejuvenate the Board in 2008. The Board then tapped on Mr Toh's 11 years of corporate experience in the public listed company to transform the conservative organisation into a modern and forward looking social enterprise.

Assuming the Chairmanship of Sian Chay in 2008, Mr Toh Soon Huat has inducted new blood and talents into the Board as well as set up a professional management to manage the operations of a growing network of branches from the initial one clinic prior to 2012 to the current 15 branches. With over 28 years of grassroots leadership and experience, he was able to embark on a series of fundraising campaigns to finance the branch network expansion and build up the reserves. In the past 7 years (2013 - 2019), Mr Toh has led the Board to raise an aggregate of \$56 million for Sian Chay.

We are fortunate for the dedication and commitment of Mr Toh Soon Huat to oversee the final phase of branch network development as well as the streamlining the operations at the frontline and back-end. Mr Toh has begun inducting more professionals , including lawyer, public accountant, to strengthen the corporate governance at the Board and management levels into the current term of office (2018-2021).

The support of the public and government agencies is critical to the continued success of Sian Chay. Mr Toh has established an effective rapport with the grassroots advisers to deliver community welfare projects in the respective constituencies where Sian Chay has set up branches as well as secure rental free spaces in the HDB heartlands and public places. Thus, achieving substantial costs savings in the operation budget. In recognition of Mr Toh's public service, he has been appointed the Justice of Peace (JP), Public Service Star (BBM) , Public Service Medal (PBM), SENICE to Education and President's Volunteerism & Philanthropy Award (PVPA) by the President. Mr Toh was also awarded the Kotler Award for Excellence in Philanthropic Leadership by Marketing Institute of Singapore.

TEO NGIANG HENG, SECRETARY 83rd Term (2018-2021)

Mr Teo Ngiang Heng was inducted into the Board in 2008 by Mr Toh Soon Huat as part of the leadership renewal process and rejuvenation of the Board. He has dedicated himself to Sian Chay, serving in various roles (Secretary, Treasurer) in the Board. He has been actively supporting Mr Toh Soon Huat in the various fundraising projects, including the Sian Chay Charity Gala and Concert in 2016, Love From Sian Chay 2017 and the Sian Chay Bonding with Love TV Charity Show 2019.

Mr Teo is also a grassroots leader with broad experience in community service and non profit organisations including Singapore Performing Artistes Association and Fo Guang Shan Buddhist Association. He also chaired the Flag Day fundraising projects in past few years. He also brought cheers to the residents at the clinics and community events with his rendition of classic songs. In recognition of his public service, Mr Teo was conferred the Public Service Medal.

CHUA SWEE WAH, TREASURER 83rd Term (2018-2021)

Mr Chua Swee Wah was also brought into the Board by Mr Toh in 2008 to form a younger and dynamic leadership in Singapore. Mr Chua has been actively participating in the various fundraising project, including the Inaugural Sian Chay Charity Golf and Dinner 2014, 'Love from the STARS' Charity Gala 2015 , Sian Chay TV Charity Show 2019.

Mr Chua is also an active grassroots leader and trade association leader, with strong links with the merchants to support our fundraising projects. As Chairman of Sim Lim Square Management Corporation , Mr Chua was able to mobilise the support of the Sim Lim Square merchants to support with sponsorships, donations in cash and kind and Face to Face campaign.

Mr Chua's dedication and commitment to Sian Chay is recognised with the NCSS Volunteer Long Service Award. Mr Chua also mobilised young volunteers including his family members and staff to participate in Sian Chay's fundraising projects.

2019 VS 2018 Aggregate Patient Statistics (No. Of Patients) :

服务的患者人数			2019 年		2018 年	
			41294		37596	
年 纪	60 以下		16744	40.55%	16566	44.06%
	60 及以上		24550	59.45%	21036	55.94%
性 别	男		16131	39.06%	14838	39.45%
	女		25163	60.94%	22764	60.55%
病 人 类 别	免费	总数	12029	29.13%	11253	30.00%
		其中 PG	11557	96.00%	10709	95.00%
	优惠		11651	28.21%	9416	25.00%
	普通		17614	42.66%	16933	45.00%
种 族	华族		39084	94.65%	35457	94.30%
	马来族		706 1.71%	非华族 2210 5.35%	非华族 2145 5.70%	
	印度族		788 1.91%			
	欧亚族		56 0.13%			
	其他		660 1.60%			

2018 VS 2019 Total Patient Visits

2018 Total Patient Visits	440,342
2019 Total Patient Visits	507,903
Increased	67,561
Increased %	15.34%

2018 VS 2019 Pioneer Generation Patient Visits

2018 Total Pioneer Generation Patient Visits	217,151
2019 Total Pioneer Generation Patient Visits	253,655
Increased	36,504
Increased %	16.81%

Board Resolution 1

Donation of \$1 million in response to the epidemic outbreak to give back to society.

Sian Chay upholds the belief that Nation Progresses, Family Prospers. Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People. Sian Chay aims to shoulder the responsibility to work together with the government to overcome difficulties and show Sian Chay Medical Institution's gratitude to the community for their love and support.

Chairman's Update

Since the establishment of Sian Chay Medical Institution more than 100 years ago, it has received support from kind-hearted people and the public, especially for the past 10 years. Together with the strong support and care of the government, relevant departments and institutions, Sian Chay Medical Institution has continued, regardless of race, religion and social status, to care for the low-income elderly in our society and families with difficulties. These charitable deeds allow the needy to obtain relief from suffering, receive health care, and foster a happy and harmonious family. We thank Patron of Sian Chay Medical Institution, President Halimah Yacob, the general public, government agencies (Ministry of Health, People's Association and Housing Development Board), Citizens' Consultative Committees, Town Councils, media agencies and corporate sponsors. The support and encouragement of various groups, entrepreneurs, benevolent individuals, performing artistes, volunteers, and Directors of Sian Chay Medical Institution have enabled Sian Chay Medical Institution to relieve the pain of more people and let them live a healthy and happy life in a stable and harmonious society.

This pandemic is the "most severe crisis" encountered by this generation. Singapore may face the most severe economic contraction since independence, which is a difficult challenge for Singapore. It is time for us to do our duty and work together with the government to overcome difficulties and advance together.

Chairman proposed to allocate \$ 1 million from the unrestricted fund of Sian Chay Medical Institution to aid and support the vulnerable groups and the needy public. With this move, it is hoped to encourage more capable business groups and kind-hearted people to come forward, contribute to the country, serve the people, promote prosperity for the country, work hard and contribute to stability.

This motion was strongly supported by the Board meeting, proposed by Ricky Kok and seconded by Raymond Chua. The meeting unanimously approved a donation budget of up to \$ 1 million.

As at 25/04/2020, 27 members (through E meeting and response forms received) (56%) supported this board resolution, with no objection from the floor. This motion is proposed by Mr Derek Goh Bak Heng and seconded by Mr Raymond Chua Swee Wah. The meeting unanimously adopted the motion of donating of \$1 million in response to the epidemic outbreak and give back to society.

Board Resolution 2

To support the allocation of the budget of from \$2 million to \$8 million for investment in property/shares for better yields.

Chairman's Comments

Currently Sian Chay Medical Institution has not made any investment in property and shares. It is recommended to raise the investment ceiling, but Sian Chay Medical Institution will only use the money to invest after careful analysis and discussion.

This proposal was strongly supported by the Directors of the 7th board meeting of the 83rd (2018-2021) board of directors, who unanimously supported to raise the ceiling of share investment from the current \$2 million to \$ 8 million. This motion was proposed by Dr Simon Keak and seconded by Dr Yap Seng Teck.

As at 25/04/2020, 26 members (through E meeting and response forms received) (54%) supported this board resolution. There is no objection from the floor. The motion is proposed by Mr Yap Seng Teck and seconded by Mr Raymond Chua Swee Wah. The meeting unanimously adopted the motion to support the allocation of the budget of from \$2 million to \$8 million for investment in shares for better yields.

Update of Member's Particulars

To comply with the "Personal Data Protection Act" issued by the Personal Data Protection Commission, the Secretariat mail out the "Personal Data Update Form" to Sian Chay's members by registered mail on 25/11/2019, and reminders sent on 02/01/2020, requesting members to return the completed form to : 610B Geylang Road (Off Lorong 36), Singapore 389549 or email: ED @ sianchay. org.sg.

As at 14/02/2020, Secretariat has received a total of 26 returned forms, of which 4 members have voluntarily applied for withdrawal due to their busy schedule. Details as follow:-

姓名	Name	备注 Remarks	2018-2021 SCMI title
黄妙基先生	Mr Ng Nam Thye	10/12/2019 Withdraw membership by mail received \$2000 donation	Honorary Chairman 名誉主席
李洲罗先生	Mr Stanley C. L. Lee	05/12/2019 Withdraw membership by mail	Honorary Chairman 名誉主席
卓天賜先生	Mr Toh Tian Sze	08/01/2019 Withdraw membership by mail	NA
周昭铭先生	Mr Chew Chiow Meng	6/1/2020 Withdraw membership by mail	NA

After the retirement of 4 life members, Sian Chay Medical Institution has 48 life members. Based on the feedback forms, secretariat has update the member's particulars. We appreciate for their support.

2019 Calendar of Events

2019年活动 CALENDAR OF EVENTS 2019						
序号 S/No	目标日期 Target Date	活动项目 Campaign Event	主宾 GOH	筹委会顾问 Project Advisor	筹委会主席 Project Chairman	筹委会副主席 Project Vice Chairman
1	13 Apr-19	Star of Singapore Sian Chay Nite	Mr. Baey Yam Keng, Senior Parliamentary Secretary for the Ministry of Transport and Ministry of Culture, Community and Youth.	Toh Soon Huat	Yi Zi	
2	11 May-19	Life Of Abundance Fengshui Talk			Raymond Chua	
3	8 Jun 19	Flag Day			Jackson Teo	
4	7 Jul-19	Sian Chay Bonding With Love TV Charity Show	Mdm Halimah Yacob The President of the Republic of Singapore		Organising Chairman: Toh Soon Huat Organising Co-Chairman : Derek Goh	Co-Vice Chairmen : Ricky Kok Simon Keak Kenny Lim Committee Members : Clifton Yong Jackson Teo Yap Seng Teck Raymond Chua Michelle Lu Annie Gan
5	8 Sep-19	Beauty With A Purpose Charity Gala	Mr. Ong Ye Kung , Minister for Education	Toh Soon Huat	Sean Wong	
6	13 Oct-19	Beauty and Kindness Charity Dinner	Dr. Lam Pin Min, Senior Minister of State for Ministry of Transport and Ministry of	Toh Soon Huat	Datin Ice Michelle	
7	2019	Donation Box Collections			Toh Soon Huat	
8	2019	GIRO Donation			Toh Soon Huat	
9	2019	Salesworks			Toh Soon Huat	