

Sian Chay Medical Institution
Annual Report for Year Ended 31 December 2023

Name	Sian Chay Medical Institution
Address	610 Geylang Road, Singapore 389549
Telephone / Fax	+65 6565 3737 / +65 6744 3082
Website	www.sianchay.org.sg
Facebook	Sian Chay Medical Institution facebook.com/SCMI1901 Sian Chay Medical Institution En facebook.com/sianchaymedicalinstitution
Date of Incorporation of Society	13 February 1962
UEN	S62SS0055D
GST Registration	M90371527C
Date of Charity Registration	19 March 1984
Charity Registration No.	0034
IPC Registration No.	HEF0039/G
Name of Fund / Program Approved for IPC Status	General Fund
Effective Date of IPC Status	01 January 1997
Approved Tax-Deductible Period	01 July 2023 to 30 June 2026
Duration (in Year)	Three Years
Auditor	UHY Lee Seng Chan & Co 6001 Beach Road, #14-01, Golden Mile Tower, Singapore 199589
Main Bankers	1) UOB Bank 80 Raffles Place, Singapore 048624 2) Standard Chartered Bank (Singapore) Limited 8 Marina Boulevard Marina Bay Financial, MBFC Tower 1, Level 29, Singapore 018981 3) DBS Bank 12 Marina Boulevard Bay Financial, MBFC Tower 4, Singapore 018981

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Trustees of Immovable Properties	1) Toh Soon Huat JP BBM(L) PVPA 2) Lim Yong Guan BBM 3) Lee Kin Hong 4) Teo Ngiang Heng PBM
Core Values / Beliefs	To foster a positive spirit of collaboration amongst residents, charities, volunteers and partners so as to create a conducive and convenient environment for medical consultation and treatment. To promote the 5 core values of Sian Chay, "Forgiveness, Universal Love, Compassion, Gratitude and Dedication". To embrace the beliefs: "Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People".
Spirit of Sian Chay	Trust, Action, Attitude and Conduct form the integrity and virtues of charity work. To promote charity work, strengthen the spirit of social service and philanthropy.
Vision	To position Sian Chay as the recognized charity for continuing its spirit of serving the people. To establish it as the premier TCM Hub championing Wellness Lifestyle, Blissful Living in Singapore.
Mission	To promote TCM education and development as well as to participate in the charitable and humanitarian work in Singapore.
No. of member	56
No. of Staff	27 Physician 18 Tuina 49 TCM Assistant 9 Cleaner 30 HQ Staff 133 Total Staff Strength
No. of Patient Served	395,278 Patient Visits
Conflict of Interest	Sian Chay's policy on conflict of interest is that Board of Directors and staff are required to declare any personal or vested interest in business transactions, contracts and/or joint ventures that the Institution may enter into, as soon as such conflict or the possibility of such conflict arises, and abstain from

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	discussion, decision-making and/or voting on the transaction or contract. Declare any close relationships (i.e. more than acquaintances) with potential staff recruits, and refrain from influencing decisions on their recruitment process. Serve without remuneration so as to maintain the integrity of serving for public trust and community good instead of personal gain. Sharing with third parties any privileged/confidential information obtained in the course of their work as Sian Chay Board of Directors, Staff or Volunteers.
Whistle Blowing Policy Statement	In an effort which may be to strengthen corporate governance practices, Sian Chay Medical Institution has adopted a Whistle-Blowing Policy to provide all a platform to raise any concerns related to fraud, corruption, misconduct, and drug abuse, criminal acts that involve Sian Chay directors, staff, vendors or any other related parties. We encourage whistle-blowers to put their names (or at least an email address to the allegations in case further information or clarification is required. To the extent feasible and permissible, Sian Chay will not reveal the identity of the whistle-blower.
Annual Remuneration Exceeding \$100,000	None of the staff individually receives more than \$100,000 in annual remuneration.

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Reserve Funds 资金		
	2023	2022
Capital Fund 资本基金	\$ 23,000	\$ 23,000
Unrestricted fund 不受限制的基金	\$ (1,351,511)	\$ (560,769)
Fair value reserve 公允价值储备	\$ 56,929,680	\$ 49,394,919
General fund 累积基金 (A)	\$ 55,578,169	\$ 48,834,150
Restricted fund 受限制的基金		
Endowment fund 捐赠基金	\$ 9,175,484	\$ 6,928,773
Total funds 总资金	\$ 64,983,653	\$ 55,992,923
Annual Operating Expenditure 年度总支出 (B)	\$ 15,788,413	\$ 10,021,604
Reserve fund ratio 资金比率 (A/B)	\$ 3.52	\$ 4.87

Sian Chay Medical Institution aims to achieve its reserves at a level equal to about 3 times of its total annual expenditure so that its operational activities can continue in times of unforeseen difficulty. The Institution is not subject to any externally imposed reserve requirement.

Sian Chay Medical Institution reviews its fund structure at least annually to ensure that the Institution will be able to continue as a going concern. The Institution overall strategy remains unchanged during the financial years ended 31 December 2023 and 2022.

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1. Annual General Meeting 2023

The Annual General Meeting 2023 was held at Sian Chay Charity Centre, 208 Geylang Road (off Lorong 6) Singapore 389269 on 25/06/2024 (Tuesday) at 2pm. Meeting was chaired by Dato' Seri Toh Soon Huat JP BBM(L) PVPA, Chairman of the Board of Director. It was attended by 16 members plus 15 proxies received.

Teo Kim Chuan	Jackson Teo Ngiang Heng	Toh Soon Huat
Yap Seng Teck	Clifton Yong Kee Tong	Zhou Fan
Hoo Gian Gwee	Lee Geok Kea	Leow Pit Kuan
Foo Vin Ngee	Kwah Imm	Teng Bee Geok
Queenie Li Lidan	Malik Bin Maksudi	Josephine Chia Chin Mien
Sia Hao Shen Darrick		

1.1 Agenda

The Annual General Meeting 2023 was called to order at 2pm with a quorum of 16 of the 56 members (29%). Mr. Toh Soon Huat, Volunteer Executive Chairman of Sian Chay Medical Institution called the meeting to order and thanked everyone for setting aside valuable time for attending the 2023 AGM. Besides providing an overview of last year's performance, the AGM will also present Sian Chay's 2023 Financial Statement and 2023 Annual Report.

1.2 Adoption of Agenda

The agenda was adopted as presented.

1.3 Confirmation of Minutes of 2022 Annual General Meeting

There being no question from the floor, the minutes of 2022 AGM were proposed for confirmation adoption by Ms. Queenie Li Lidan, and seconded by Mr. Jackson Teo Ngiang Heng. The Members unanimously confirmed and adopted the minutes.

1.4 Adoption of 2023 Annual Report

The 2023 Annual Report were presented to the floor. There being no further question raised, the reports were adopted and accepted as proposed by Mr. Sia Hao Shen Darrick and seconded by Ms. Queenie Li Lidan. The Members unanimously confirmed and adopted the 2023 Annual Report.

1.5 Adoption of 2023 Audit Accounts

Auditor UHY Lee Seng Chan & Co audited the Sian Chay's financial statements for 2023, and the auditor is satisfied with the company's internal controls. The Audited Statement was presented at the meeting. Mr. Poh Sun Eng, Partner of UHY Lee Seng Chan & Co reported the financial highlights of 2023 to the floor. There being no further question raised, the Audited Statement 2023 was adopted and accepted as proposed by Ms. Queenie Li Lidan and seconded by Mr. Sia Hao Shen Darrick.

1.6 Appointment of Auditor for 2024

The appointment of UHY Lee Seng Chan & Co as the auditor for the financial year 2024 was tabled for consideration. The motion to appoint the auditor was proposed by Mr. Sia Hao Shen Darrick and seconded by Mr. Malik Bin Maksudi. The meeting voted unanimously in favour of adopting the resolution to appoint UHY Lee Seng Chan & Co as auditor for the financial year 2024.

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2. Seeking Approval of Proposals

2.1 Proposal: Purchasing a Second Building

In order to further expand SCMI's charity platform, Sian Chay plans to purchase a second building. This strategic investment aims to enhance comprehensive support to the community through diversified service centres.

The objective is to enhance community support through diversified service centres, including medical facilities, education centers, and community support centres. Financially, SCMI anticipates generating additional revenue through leasing unused space in the new building, which will bolster funds for charitable activities and support for other organizations. This expansion aims to promote philanthropy on a broader scale in Singapore.

During the meeting, 31 out of 56 members (55.36%) expressed their support. The proposal received unanimous support and the motion was approved as proposed by Mr. Teo Kim Chuan and seconded by Mr. Yap Seng Teck.

2.2 Proposal: Seeking Investment Projects

The proposal aims to enhance Sian Chay Medical Institution's (SCMI) investment capabilities by increasing its investment ceiling. This will enable SCMI to participate in larger-scale and higher-quality investment projects. Additionally, raising the investment limit will allow SCMI to enter more diverse investment areas, thereby spreading investment risks and enhancing the diversity of its investment portfolio. A higher investment ceiling is expected to yield greater returns, providing increased funds for charitable initiatives. Moreover, this initiative supports SCMI's long-term sustainable development by ensuring stable financial security for future philanthropic endeavors. Ultimately, by leveraging increased investment returns, SCMI aims to expand the scale and impact of its charitable efforts, better supporting and aiding those in need.

During the meeting, 31 out of 56 members (55.36%) expressed their support. The proposal received unanimous support and the motion was approved as proposed by Ms. Queenie Li Lidan and seconded by Mr. Sia Hao Shen Darrick.

2.3 Proposal: Allocating \$1 Million to Support the Healthier SG and Age Well SG National Initiatives

Sian Chay Medical Institution, a social service organization under the Ministry of Health, emphasizes preventive healthcare and community well-being. To support national initiatives like Healthier SG and Age Well SG, Sian Chay proposes allocating \$1 million to the Forward SG initiative led by Prime Minister Lawrence Wong. This funding will facilitate the implementation of policies promoting healthy living and holistic well-being. Activities include organizing seminars on healthy lifestyles, targeting low-income families and seniors to enhance their participation and quality of life through educational programs and community support activities.

During the meeting, 31 out of 56 members (55.36%) expressed their support. The proposal received unanimous support and the motion was approved as proposed by Ms. Zhou Fan and seconded by Ms. Queenie Li Lidan.

2.4 Proposal: Allocating \$1 Million to Support the 2025 Mother's Day Charity Project

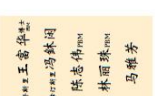
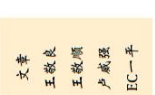
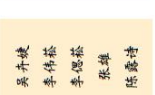
Sian Chay Medical Institution proposes allocating \$1 million to support its 2025 Mother's Day charity project, building on the success of previous years. Since 2015, these initiatives have garnered widespread community support, emphasizing the values of filial piety and gratitude. For 2025, coinciding with Singapore's 60th National Day, SCMI plans to expand the project by distributing 600,000 flowers across the island to honor mothers. This initiative aims not only to express gratitude but also to foster family cohesion, happiness, and social harmony through promoting the enduring values of filial piety and gratitude in Singaporean society.

During the meeting, 31 out of 56 members (55.36%) expressed their support. The proposal received unanimous support and the motion was approved as proposed by Ms. Queenie Li Lidan and seconded by Mr. Yap Seng Teck.

3 Overviews

善济医社第85届(2023-2025年度) 董事会

Sian Chay Medical Institution 85th Term (2023-2025) Board

 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席	 Mr. Tan Kah Kee 李振殿 荣誉主席
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 Mr. Tan Kah Kee 李振殿 助理总务	 Mr. Tan Kah Kee 李振殿 财政	 Mr. Tan Kah Kee 李振殿 副财政	 Mr. Tan Kah Kee 李振殿 社会事务董事	 Mr. Tan Kah Kee 李振殿 社会事务董事	 Mr. Tan Kah Kee 李振殿 医疗事务董事	 Mr. Tan Kah Kee 李振殿 公共关系董事	 Mr. Tan Kah Kee 李振殿 名誉主席	 Mr. Tan Kah Kee 李振殿 名誉主席	 Mr. Tan Kah Kee 李振殿 名誉主席	 Mr. Tan Kah Kee 李振殿 名誉主席	 Mr. Tan Kah Kee 李振殿 名誉主席	 Mr. Tan Kah Kee 李振殿 名誉主席	 Mr. Tan Kah Kee 李振殿 名誉主席

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Directors

The 85th Board of Directors' members' professions, positions, appointment dates, and previous roles are detailed below.

Members of the Sian Chay Board of Directors serve voluntarily without remuneration or reimbursements. Additionally, board members have no familial or professional ties to key officeholders or staff, there are no conflicts of interest.

Name	Occupation	Designation	Period
Dato' Seri Toh Soon Huat JP BBM(L) PVPA	Philanthropist	Chairman	2008 – current Secretary, 2006 – 2007 Has served on board for more than ten years. Please refer to the following section for the reasons for supporting Toh Soon Huat to continue to serve as a director of Sian Chay Medical Institution.
Dato' Seri Derek Goh Bak Heng BBM(L)	Business person	Vice Chairman	2017 – current
Mr. Kenny Lim Oon Cheng	Business person	Vice Chairman	2021 – current Director, 2018 – 2021
Mr. Yap Seng Teck BBM	Business person	Secretary	2023 – current Assistant Treasurer, 2021 – 2023 Vice Secretary, 2018 – 2021 Assistant Treasurer, 2016 – 2018 Director, 2014 – 2016 Has served on board for ten years. Please refer to the following section for the reasons for supporting Yap Seng Teck to continue to serve as a director of Sian Chay Medical Institution.
Ms. Zhou Fan PBM	Business person	Vice Secretary	2023 – current
Mr. Clifton Yong Kee Tong	Business person	Treasurer	2018 – current
Ms. Josephine Chia Chin Mien	Advisor, Property	Assistant Treasurer	2023 – current
Dr. Wu Wei	Associate Professor, Director, China Affair Office, NTU	Social Affairs Director	2023 – current

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Mr. Malik Bin Maksudi JP BBM	Business person	Social Affairs Director (Non-Chinese)	2023 – current
Ms. Queenie Li LiDan	Principal, Health and Wellness	Medical Affairs Director	2023 – current
Mr. Darrick Sia Hao Shen	Manager, Travel and Tourism	Public Relation Director	2023 – current

3.1 Reasons for Directors with more than 10 years of service.

As at end 2023, there are two directors of the Board (Toh Soon Huat and Yap Seng Teck) who have served on the Board for more than 10 years.

3.1.1 Toh Soon Huat

The reasons for supporting Toh Soon Huat to continue to serve as a director of Sian Chay Medical Institution (SCMI) are as follows:

Selfless Dedication and Outstanding Leadership:

Since serving as the Volunteer Executive Chairman of Sian Chay Medical Institution in 2008, Mr. Toh has led with a high degree of selfless dedication and has never received any salary or claim for any reimbursement of expenses in 16 years at Sian Chay. He has devoted himself wholeheartedly to the development and service of Sian Chay Medical Institution, turning it from a medical institution facing closure into a network of 14 TCM clinics.

SCMI has been committed to providing free traditional Chinese medicine consultations, medical subsidies, and low-cost acupuncture and tuina therapy services to the public of different races, religions and nationalities. Currently, we have 14 branches across the island, serving approximately 390,000 patients each year.

SCMI not only provides medical services, but is also committed to promoting healthy living and physical and mental health care, providing pleasant support to the public. We actively cooperate with national infrastructure building, fully support the Healthier SG and Age Well SG programmes, and build the "Sian Chay Charity Centre" into a comprehensive place that integrates culture and healthy living. Every year, through various love sharing activities, we reach out to more than 100,000 people, provide residents and the general public with a pleasant life experience, and promote the importance of healthy living and physical, mental and spiritual health.

SCMI is very grateful for the contributions and dedication of the Pioneer Generation and the Merdeka Generation to the country. All Pioneer Generation medical consultations and treatment at the Sian Chay Medical Institution Headquarters and various branches are free. The Merdeka Generation can also enjoy the treatment of \$1.5 a day for medicine and other preferential treatment. Anyone who receives public assistance or a low-income family can apply for fee waiver at any Sian Chay branch.

In the past 10 years (2014 - 2023), SCMI has served a total of 3,485,248 patient visits and dispensed 6,610,858 dosages of prescriptions. In the next 5 years (2024-2028), it is expected that the number of patient visits and the number of dosages of prescriptions will increase to 8 million and 10 million respectively.

At Sian Chay, we:

- Promote racial and religious harmony and work together to build Singapore into a "city of good".
- Actively participate in community activities, advocate charitable culture and spirit, encourage more individuals, groups and enterprises to participate in charitable and public welfare activities, and promote Singapore's charitable and public welfare undertakings.

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- As negative energy affects physical, mental and spiritual health, Sian Chay actively promotes the transformation of negative energy into positive energy, thereby reducing health, family and social problems, improving the quality of life and leading a happy life.
- Promote the charity Chinese medicine service platform to allow more people to go to the 14 branches of Sian Chay Medical Institution for healthcare, enhance immunity, and promote health and well-being.
- Allow more non-Chinese groups to benefit from the charity Chinese medicine health care services, aiming to increase the number of non-Chinese beneficiaries who currently go to Sian Chay Medical Institution from 6% to 10%.

SCMI builds Singapore's first charity centre to contribute to the City of Good. Sian Chay Medical Institution invested up to S\$20 million to cooperate with national infrastructure building. On 11 December 2023, it was officially named "Sian Chay Charity Centre" and became Singapore's first charity centre. This headquarters with a total area of 5,094 square feet, four floors and a total floor area of 15,250 square feet reflects SCMI's philosophy of "Sian Chay abounds with gratitude and love, we are one family".

This Centre is not only a charity sharing space, but also a symbol of the spirit of unity and cooperation. SCMI welcomes all charitable organizations and people from all walks of life to use these facilities for free, work together, pool resources, provide more comprehensive and effective services to the vulnerable groups in society, and make positive contributions to the welfare of society.

Sian Chay's family, everyone's family, harmonious family, welcome home!

Philanthropy is about universal love, empathy, mutual support and doing good together. All of this is the result of Mr. Toh's active promotion and management.

Fundraising Ability and Charitable Contributions:

Mr. Toh has demonstrated outstanding fundraising ability and successfully raised more than S\$120 million in donations. These funds support various activities and projects of SCMI in the fields of social services and charity, expanding the coverage of services and helping more people in need.

Social Participation and Charitable Activities:

In addition to his achievements in management, Mr. Toh is also actively promoting social charitable activities. He pays special attention to the popularization of health awareness, especially the improvement of health and preventive care awareness among the elderly in society, and contributes valuable health and well-being to the society.

Singapore Institution of a Public Character and Community Influence:

Sian Chay Medical Institution has obtained the Singapore Institution of a Public Character (IPC) status, which allows all donations to enjoy tax rebates, further promoting social charitable participation and development. Through his outstanding leadership and extensive community influence, Mr. Toh has strengthened the close ties between SCMI and the community, and promoted social harmony and progress.

Ability to Cope with Challenges and Crises:

During the COVID-19 pandemic, Mr. Toh demonstrated outstanding leadership and firmly required the SCMI team to continue to provide medical services to the community. SCMI donated S\$1 million to support the Invictus Fund, distributed masks, medicines, food and funds to support vulnerable groups and social service agencies, which not only demonstrated a high sense of responsibility, but also made important contributions to social stability and development.

From April 2020 to April 2022, during the pandemic, Sian Chay completed 120 charity donation projects with a total value of S\$2.5 million (excluding donations in kind), benefiting about 178 non-profit charities, nursing homes, welfare associations and religious charities (including the President's Challenge, SOS Singapore Aid Association, Singapore Children's Society, etc.), and also cooperated with 64 grassroots organizations. The "Pandemic is Ruthless, Sian Chay Has Love" charity event distributed a total of 26,896 material gift packs, 1,104,550 masks, 10,000 vitamin C, and 18,810 boxes of mooncakes.

Cultural Heritage and Community Cohesion:

Under the leadership of Mr. Toh, Sian Chay actively promotes core values such as forgiveness, universal love, compassion, gratitude and dedication. By organizing various cultural activities and community service projects,

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such as book sharing and free haircuts, SCMI effectively promotes community cohesion and the cultivation of a caring spirit, injecting positive energy into social inclusion and development.

The cultural and community activities advocated by Chairman Toh are well received and supported by all sectors of society. For example, the flowers distribution activities held by SCMI on Mother's Day for many years not only convey the values of filial piety and gratitude, but also enhance the harmony of family and community. In the Mother's Day activities such as those in 2017 and 2019, Chairman Toh personally participated in and promoted the success of the activities, bringing warmth and joy to the community.

In addition, SCMI further strengthened the cohesion of the community and the recognition of cultural heritage through celebrations such as National Day and Lunar New Year. Mr. Toh's leadership has made these activities not only a celebration of festivals, but also an important platform for community care and social mutual assistance. His leadership and participation have not only promoted the mission of the charity, but also set a positive cultural example for all sectors of society.

Under Chairman Toh's advocacy, Sian Chay has organized many charity events to actively promote culture and charity spirit. Some of the events are shared below:

Mother's Day

Since 2015, Sian Chay's Mother's Day events have received strong support and active participation from people from all walks of life. We are fully aware of the importance of filial piety and health, and are committed to conveying the values of kindness and gratitude through events to promote harmony and happiness in the family and society. Filial piety and gratitude are not only the cornerstone of family harmony, but also an important driving force for social development. By promoting filial piety and gratitude, we hope to cultivate the sense of responsibility and love of the younger generation, thereby bringing more positive energy and positive impact to the society.

Events Review:

Mother's Day 2017:

On 14 May 2017, Sian Chay and the Citizens' Consultative Committees of Ang Mo Kio GRC and Sengkang West SMC jointly organized a Mother's Day flower distribution event. The guest of honour was Prime Minister Lee Hsien Loong, and more than 2,000 volunteers participated in distributing 210,000 carnations across the island. This heartwarming event was also recorded by the Guinness World Records and the Singapore Book of Records, becoming a historical witness to Singapore's philanthropy.

Prime Minister Lee Hsien Loong personally visited the scene and distributed carnations with Sian Chay staff and volunteers. He also wrote on Facebook: "Joined fellow Ang Mo Kio Town Council MPs and volunteers to distribute 10,000 pink carnations to Sengkang South mothers and residents this morning! Glad to see many mums and their families out and about enjoying their Sunday. Thanks to the Sian Chay Medical Institution for presenting the flowers. Sian Chay is a VVO that has been providing free traditional Chinese medicine consultation and treatment for all, regardless of race or religion, for more than a century. My thanks also to the Ang Mo Kio GRC and Sengkang West SMC CCCs for supporting this initiative. You certainly put a smile on many faces today!"

Mother's Day 2019:

On 12 May 2019, the "Opening Ceremony of Sian Chay Medical Institution Gambas Branch and Mother's Day Celebration" was successfully held at Gambas Branch. The Guest of Honour, Mr. Ong Ye Kung, Gambas Grassroots Advisor and the then Minister of Education, attended and presided over the opening ceremony. Nearly 100 sponsors, supporters, community residents, and volunteers attended and participated in this event, including Mr. Goh Peng Hong BBM, Chairman of Gambas Citizens' Consultative Committee, Ms. Amy Xie, Board Chairperson of Yi Jia International Group, Mr. Pang Lim BBM, SCMI Honourable Chairman, Mr. Toh Soon Huat JP, SCMI Chairman, Dato' Seri Dr. Derek Goh Bak Heng BBM, SCMI Vice Chairman, Ms. Anne Gan Giok Em PBM, and Mr. Cui Peng. In this flowers distribution event jointly organized by Sian Chay and Gambas grassroots organization, a total of 100,000 carnations were given away.

Mother's Day 2023:

From April to May 2023, Sian Chay Medical Institution sent out an invitation to 93 grassroots advisors, of which 85 accepted, to jointly distribute Mother's Day goody bags for the elderly/needy who are living in their constituencies. Every constituency was allocated 200 goody bags, while the rest were distributed towards

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charitable organizations. Sponsorship provided by Hong Kong, Macau and Taiwan Charity Foundation: \$126,400.00.

Each goody bag has a market value of \$50. Items in goody bags: including instant beverages, biscuits, chocolates, candies, a flower and Sian Chay's negative ion healthy socks.

Mother's Day 2024:

During the Mother's Day celebrations in 2024, Sian Chay Medical Institution carried out a wide range of activities throughout Singapore:

More than 100 project activities

More than 1,000 volunteers participated

More than 100,000 goody bags were distributed

More than 100,000 great mothers received Sian Chay's Mother's Day blessings and greetings.

National Day

National Day 2023's theme — entitled 'Onward as One' — will revolve around a message of hope, confidence and determination as the nation comes together to build a shared future. Sian Chay believes that "Nation Progresses, Family Prospers" is the key to a good nation as well as good citizens. May our great Singapore prosper forever!

For National Day 2023, SCMI sent out an invitation to 93 grassroots advisors and persons of importance, of which 84 accepted, to jointly distribute National Day goody bags. Every constituency was allocated 300 goody bags to celebrate National Day with their residents, while the rest were distributed towards charitable organizations.

Chinese New Year

Chinese New Year is not only a traditional festival but also a cultural phenomenon that holds significant cultural, social, and economic importance for communities worldwide. Through a series of Chinese New Year activities, Sian Chay's aim is to instill values of compassion and gratitude, fostering a deeper appreciation for family, community, and cultural heritage.

For Chinese New Year 2024, Sian Chay sent out an invitation to 90 grassroots advisors, of which 79 accepted, to jointly distribute Chinese New Year gift packs for the elderly / needy who are living in their constituencies. Every constituency was allocated 250 gift packs and 400 handheld fans, while the rest were distributed towards charitable organizations.

Gather Strength to Build a Harmonious and Beautiful Home:

The unreserved dedication and contribution of Toh Soon Huat and his colleagues at SCMI have brought endless love and warmth to low-income families and people from all walks of life. These good deeds have been highly praised and affirmed by the President, Prime Minister and many government ministers of Singapore.

In her speech at the "Love from Sian Chay 2017" Charity Gala Dinner & Concert in 2017, the Patron of Sian Chay Medical Institution and former President of Singapore, Halimah Yacob, praised Sian Chay Medical Institution for serving the community for more than 100 years, treating everyone equally regardless of class, race or religion, and providing Chinese medicine and tuina services to the general public. She also praised in the TV interview programme "Move On", "Toh Soon Huat is an outstanding and excellent person. He is full of enthusiasm and vitality, with extraordinary energy and compassion."

In 2020, Toh Soon Huat received letters of encouragement from former Singapore President Halimah Yacob, former Singapore Prime Minister Lee Hsien Loong and many ministers. These letters are not only encouragement to him personally, but also an affirmation of the charity of Sian Chay Medical Institution.

In Toh Soon Huat's eyes, doing good is unimpeded and compassion is boundless. Having worked in the charity field for many years, he has illuminated the lives of countless ordinary people with his selfless dedication, touched people from all walks of life, and won numerous honors.

In 2004, he was awarded the Public Service Medal by the President of Singapore; in 2009, he was awarded the Public Service Star by the President of Singapore; in 2011, he was awarded the "Friend of Cultural Heritage" Award by the National Heritage Board of Singapore; in 2013, he was selected as one of the 50 Chinese philanthropists selected by the "Management World" magazine of the Development Research Center

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of the State Council of China, and was awarded the title of Dato by His Majesty the Sultan; in 2014, he was awarded the title of Dato' Seri; in 2015, he was awarded the "Singapore President's Voluntarism and Philanthropy Award" and was named "2015 Public Charity Person of the Year"; in 2016, at the Sixth Outstanding Entrepreneurs Investing in the West Commendation Conference, he was named "China's Western Building Charity Person". In the same year, he was awarded the "Outstanding Contributor to Chinese and Foreign Chinese (Ethnic Groups)" award and the "Ambassador of Peace" honour awarded by the 7th Banner of Peace; in 2017, he was awarded the 15-year long-term volunteer service by the National Council of Social Service of Singapore, and the title of "Chinese Public Welfare and Charity Figure"; in 2019, he named as honoree of Forbes Asia's 2019 Heroes of Philanthropy and was named China's "Chinese Role Model" 2019 Person of the Year and "Charity Leader"; in 2021, he was conferred the 30-year community service award by the People's Association of Singapore; in 2022, he was awarded the Public Service Star (Bar) by the President of Singapore, and the 17th "Compassion Award" awarded by the Hong Kong, Macao and Taiwan Charity Foundation; in May 2023, he was invited to attend the 10th World Federation of Overseas Chinese Associations and won the "Charity Brand" award. He was also appointed Justice of the Peace (JP) by the President of Singapore twice, and has won the "Education Service Award" presented by the Ministry of Education of Singapore many times. In 2024, he was awarded the CCTV Charity Ambassador.

In addition to the above honours, he is also a visiting professor at the Economic Development Research Center of the Chinese Academy of Management Sciences, and is also the chairman of the Advisory Committee of Singapore Seng Kang Secondary School and the honorary principal of the Dayi Caichang Sino-Singapore Friendship Primary School in Dayi, Sichuan.

Other Considerations:

As a Chinese medicine charity group, all directors of Sian Chay Medical Institution are volunteers. They share the same core values and beliefs of Sian Chay Medical Institution and are willing to selflessly serve the community. This spirit is particularly valuable in the face of fierce charity competition. At the same time, there is no family relationship between the board members of SCMI and the main person in charge, and there is no conflict of interest, which ensures the transparency and efficient operation of the organization.

In summary, Mr. Toh Soon Huat, as a director of Sian Chay Medical Institution, has made tremendous contributions to the continued development and expansion of SCMI's social influence with his outstanding leadership, selfless dedication and rich philanthropic experience. Supporting him to continue in office will help consolidate Sian Chay Medical Institution's leadership in Singapore's philanthropic and social service sectors, and bring hope and support to more people in need.

3.1.2 Yap Seng Teck

Mr. Yap Seng Teck has served as a Director for 10 years because Sian Chay Medical Institution needs Dr. Yap to remain as a Director to strengthen the good relationship and interaction between Sian Chay Medical Institution and the community through his strong social network in the community.

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3.1.3 Directors Attendance

善济医社第85届（2023-2025年度）董事会议出席率记录表 85th Term (2023-2025) Board of Directors Meeting Attendance						
序号 S/N	职衔 Title	姓名 Name	第1次会议 1st meeting	2023年特别 社员大会 2023 Extraordinary General Meeting	第2次会议 2nd meeting	出席率 Attendance rate
			29/7/2023	12/8/2023	11/6/2024	
1)	主席 Chairman	拿督斯里卓顺发太平绅士 JP BBM(L) PVPA Dato Seri Toh Soon Huat JP BBM(L) PVPA	√	√	√	100%
2)	副主席 Vice Chairman	拿督斯里吴木興博士 BBM(L) Dato' Seri Dr. Derek Goh Bak Heng BBM(L)	√	*请假 Absent with apology	*请假 Absent with apology	33%
3)	副主席 Vice Chairman	林恩增先生 Mr Kenny Lim Oon Cheng	√	√	√	100%
4)	总务 Secretary	叶成德先生 BBM Mr Yap Seng Teck BBM	*请假 Absent with apology	√	√	67%
5)	助理总务 Vice Secretary	周璠女士 PBM Ms Zhou Fan PBM	*请假 Absent with apology	*请假 Absent with apology	√	33%
6)	财政 Treasurer	杨仪东先生 Mr Clifton Yong Kee Tong	√	√	√	100%
7)	副财政 Assistant Treasurer	谢静敏女士 Ms Josephine Chia Chin Mien Ms Josephin	√	√	√	100%
8)	社会事务董事 Social Affairs Director	吴伟博士 Dr Wu Wei	*请假 Absent with apology	*请假 Absent with apology	√	33%
9)	社会事务董事 (非华族) Social Affairs Director (Non-Chinese)	Mr Malik Bin Maksudi JP BBM	*请假 Absent with apology	√	√	67%
10)	医疗事务董事 Medical Affairs Director	李丽丹女士 Ms Li Li Dan	√	*请假 Absent with apology	*请假 Absent with apology	33%
11)	公共关系董事 Public Relation Director	谢昊坤先生 Mr Darrick Sia Hao Shen	√	√	√	100%

as at 11/06/2024

Sian Chay Medical Institution
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4. Sian Chay Members List

善济医社社员名表 2024 Sian Chay Medical Institution Member Listing 2024		
社员编号 Member Ref No.	姓名 Chinese Name	英文名 English Full Name
1	李庆烽先生	Mr Lee Kin Hong
2	郑金梓先生	Mr Tay Kim Sze
3	张锦泉先生	Mr Teo Kim Chuan
4	拿督斯里卓顺发太平绅士 JP BBM(L) PVPA	Dato' Seri Toh Soon Huat JP BBM(L) PVPA
5	何能恩博士	Dr Ho Leng Woon
6	拿督斯里张仰兴PBM	Dato' Seri Jackson Teo Ngiang Heng PBM
7	蔡瑞华先生PBM	Mr Raymond Chua Swee Wah PBM
8	张仰发先生	Mr Teo Nyang Huat
9	张顺团先生	Mr Teo Soon Thuan
10	张群发先生	Mr Tew Koon Huat
11	拿督斯里林雍杰博士BBM	Dato' Sri Dr Peter Lim Yong Guan BBM
12	王财结先生	Mr Ong Chui Chat
13	何勇仁先生	Mr Ho Yong Lin
14	翁宝琴女士	Ms Ong Poh Kim
15	王金发博士	Dr Felix Ong Kim Huat
16	邬顺山先生PBM	Mr Voo Soon Sang PBM
17	周顺发先生	Mr Sunny Chew Sun Huat
18	林国祥先生	Mr Lim Kok Siong
19	李逢利先生	Mr Lee Hong Lee
20	李文德先生	Mr Lee Boon Teck
21	谢福添先生	Mr Seah Hock Tiam
22	魏廷雄先生	Mr Gui Boon Sui
23	李来川先生	Mr Lee Lai Chuan
24	卓美荣先生	Mr Toh Bee Yong
25	卓潮来先生	Mr Toh Tiau Lai
26	陈天荣博士	Dr Jimi Tan Tiang Yong
27	蔡华春先生PBM	Mr Eric Chua Hwa Choon PBM
28	郭来兴博士PBM	Dr Simon Keak Lai Heng PBM
29	叶成德先生BBM	Mr Yap Seng Teck BBM
30	吴毓新先生	Mr Goh Yoke Sin
31	拿督斯里郭观华PBM	Dato' Sri Ricky Kok Kuan Hwa PBM
32	许建丰先生PBM	Mr Koh Kian Hong Richard PBM
33	云惟浩先生	Woon Wee Hao
34	邱汉春先生PBM, M.St.J	Mr Patrick Khoo Hang Choong PBM, M.St.J
35	林恩增先生	Mr Kenny Lim Oon Cheng
36	姚再生先生	Mr Anthony AiW Chye Seng
37	吕燕萍女士	Ms Michelle Lu Yan Ping
38	崔鹏先生	Mr Cui Peng
39	杨仪东先生	Mr Clifton Yong Kee Tong
40	拿督斯里吴木兴博士BBM(L)	Dato' Seri Dr Derek Goh Bak Heng BBM(L)
41	颜毓莹女士PBM	Ms Annie Gan Giok Em PBM
42	周璠女士 PBM	Ms Zhou Fan PBM
43	吴伟博士	Dr Wu Wei
44	陈文平先生	Mr Philip Chan Man Ping
45	黄印成先生	Mr Ng Eng Seng Christopher
46	何源水先生	Mr Hoo Gian Gwee
47	李依娣女士	Ms Lee Geok Kea
48	廖必冠先生	Mr Leow Pit Kuan
49	胡云义先生	Mr Foo Vin Ngee
50	柯艳女士	Ms Kwah Imm
51	丁美玉女士	Ms Teng Bee Geok
52	李丽丹女士	Ms Queenie Li Lidan
53	-	Mr Malik Bin Maksudi JP BBM
54	谢静敏女士	Ms Josephine Chia Chin Mien
55	谢璜禧先生	Mr Darrick Sia Hwah Shih
56	卓俊坚先生PBM	Mr Toh Choon Kian Francis PBM

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Update the Membership List

Sian Chay Medical Institution currently has 56 members. To ensure the sustainable development and smooth operation of Sian Chay Medical Institution, we need to attach importance to and actively promote the updating of member information, as well as encourage members to participate in social affairs and activities. This will not only help to improve the efficiency and transparency of internal management, but also provide a solid foundation and support for the long-term development and planning of Sian Chay Medical Institution.

The Secretariat should continue to mail member information update forms regularly every year and update member information in a timely manner. In particular, for members who have not been in contact for a long time, the Secretariat should submit the list of members who have not been in contact for 3 years to the Board of Directors for review and processing at the Members' General Meeting.

Through these measures, Sian Chay Medical Institution can ensure the accuracy and timeliness of member information, while encouraging members to actively participate in the activities of the Institution and jointly promote the development of the Institution to a higher level.

5. The Construction and Development of Sian Chay Charity Centre

On 30 March 2022

Special thanks to the selfless contribution of Vice Chairman Dato' Sri Ricky Kok to transfer the purchase option of 208 Geylang Road building and make a donation of \$1 million to Sian Chay. His action was on memory and gratitude of his late parents, father 郭椅楠 and mother 张譚嬌.

On 30 September 2022

With the full support of Chairman Toh Soon Huat JP and the 84th Board of Directors, the property at 208 Geylang Road (off Lor 6), a four-storey freehold building was purchased to support the long-term expansion of Sian Chay's charitable cause.

11 December 2023

The Sian Chay Building was officially named "Sian Chay Charity Centre", reflecting its belief: "Sian Chay abounds with gratitude and love, we are all one family". Under the cultural guidance of "serving mankind is the best job" and "making Singapore a City of Good", the centre actively participates in various charitable activities with view to function as a warm, bright and harmonious big family.

5 January 2024

Sian Chay Medical Institution began to set up its head offices on the third floor of the centre.

30 January 2024

The completion ceremony of the "Sian Chay Charity Centre" was held, marking the soft opening of this landmark building in Singapore. Sian Chay Medical Institution invested \$20 million to purchase the Sian Chay Charity Centre, aiming to provide more comprehensive and effective services to society and jointly promote social welfare.

18 February 2024

The "Sian Chay Charity Centre" held an open house, inviting people from all walks of life to visit, Hoon Hong Athletic Association was invited to perform auspicious dragon and lion dances adding to the festive atmosphere.

29 February 2024

The 208 Geylang Branch officially commenced operation at Sian Chay Charity Centre, providing free Chinese medicine consultations and low-cost treatment services, as well as free haircuts to the public, conveying care and warmth.

25 April 2024

Sian Chay Charity Centre launched advanced equipment such as VR (virtual reality) and 3D holographic projection. On every Tuesdays, Thursdays and Fridays, the centre organizes "Sian Chay Charity Centre One Day Tour" where buses were arranged to bring the elderly from all over the island to experience these new

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facilities. Since its commencement of use from late 2023, Sian Chay Charity Centre has successfully held more than 100 charity events of various sizes.

23 June 2024

The Sian Chay Charity Centre held an open house, attracting a large number of visitors. There were dance, magic and singing performances on site besides balloon twisting, and free coffee, tea, soy milk, biscuits, cakes, popcorn, cotton candy and traditional ice-cream were provided. Visitors also enjoy free movies and karaoke, and have the opportunity to receive free gifts. In addition, during the open house, Sian Chay provides free consultation, acupuncture, medicine and tuina services to fully support the health and life needs of community residents.

1 July 2024

Sian Chay Charity Centre will be officially open to the public from Monday to Saturday. People can experience advanced technology facilities such as VR (virtual reality), 3D holographic projection, karaoke and movie screenings, while enjoying free haircuts and low-cost medical services, fully supporting the health and life needs of community residents. Sian Chay is committed to improve the comprehensive well-being of the community.

Each floor of the “Sian Chay Charity Centre” has facilities to serve different functions:

- The first floor has a care and share activity area, which provides health checks and Chinese medicine consultation, medicine, acupuncture, and tuina treatment services for the elderly in the community. It also provides buffets, entertainment programmes and gift sharing to promote communication and sharing between residents and the elderly.
- The second floor is a multi-purpose activity centre, including small meeting rooms, seminar areas and exhibition spaces to showcase the history of Sian Chay and promote Chinese charity culture.
- The fourth floor has an exhibition room to display the century-old milestones of Sian Chay, as well as Multi-purpose Hall, Sky Garden and Guest Reception Room, which are open for other charitable organizations to use at no cost.

All charitable organizations and people from all walks of life are welcome to use the centre’s facilities for free, share resources, provide more comprehensive and effective services to the disadvantaged groups in society, and contribute to the building of a harmonious society.

“Sian Chay’s Family, Everyone’s Family, Harmonious Family, Welcome Home.”

Future Outlook

“Sian Chay Charity Centre” is not only a charitable sharing space, but also a symbol of unity and cooperation. Through various activities and services, it is committed to bringing more benefits to community residents, promoting the harmonious development of society, and becoming a warm home where everyone feels cared for.

Chairman's Sharing

After nearly a year of renovation, the “Sian Chay Charity Centre”, located at 208 Geylang Road was successfully completed on 30 January 2024. This also marked that the landmark charity building (freehold) purchased at a cost of \$20 million has officially gone into operation to serve the general public. After completion, the “Sian Chay Charity Centre” is open to charitable organizations and all walks of life across the island to share resources for the benefits of all.

Special thanks to the Honourable Chairmen, Honorary Chairmen, Directors, Businessmen, people from all walks of life of the community, and the kind readers of the Straits Times, Lianhe Zaobao, and Shin Min Daily News for their strong support for the purchase of the building and the subsequent renovation work, which enabled the successful completion of this charity centre.

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The “Sian Chay Charity Centre” will become a charity platform full of love and warmth. The Centre actively responds to the government's Healthier SG programme for senior citizens and has specially designed a series of facilities and activities suitable for senior citizens, including a holographic projection experience hall, VR experience, live broadcast room and karaoke room with complete lighting equipment, etc., which incorporate modern creative elements, allowing senior citizens to expand their horizons, enjoy their body and mind in a vibrant environment, and experience new feelings brought by high technology.

Since I became the Volunteer Executive Chairman of Sian Chay Medical Institution in 2008, I know that although there are many charitable organizations in Singapore, a shared platform that brings together the strength of all parties is needed to help those in need more efficiently. In order to realize this vision, Sian Chay Medical Institution invested up to \$20 million, cooperated with the Country's infrastructural building, and is committed to building Singapore into a City of Good. Sian Chay purchased this four-storey “Sian Chay Charity Centre” with a total construction area of 15,250 square feet as its headquarters building.

During the more than one year of renovation, I spent a lot of effort and went to the construction site almost every day to inspect the progress of the project and ensure the quality of the renovation. With my experience at Novena Furniture, I hope that the “Sian Chay Charity Centre” can become a model of ultimate benevolence, beauty, truth and sincerity, and I hope that it can continue to serve Singapore residents for hundreds or even thousands of years.

Once again, I thank all sectors of society for their support, dedication and contribution to Sian Chay. These include many of our predecessors, sponsors, advisers, the public, government officials and institutions (Ministry of Health, Building and Construction Authority, People's Association), Citizens' Consultative Committees, Town Councils, media organizations, corporate sponsors, Life Honourable Chairman, Honourable Chairmen and Honorary Chairmen, Charity Ambassadors, Benevolent Ambassadors, Youth Ambassadors; various groups, entrepreneurs, philanthropists, performing artistes, volunteers, directors, and colleagues who support Sian Chay Charity Centre.

6. 2023 Large-Scale Care & Share Activities in 2023

6.1 Mother's Day

Since 2015, Sian Chay has been involved in various Mother's Day celebrations. There has been many supports and active participation from people from all walks of life. Mother's Day is a day where the younger generation show filial piety as a form of appreciation and gratitude. Filial piety brings blissfulness, and the positivity and love that blissfulness brings will affect the larger community, which will create a healthy and positive environment for the family. Through a series of Mother's Day activities, Sian Chay aims to instill compassion and gratitude in the younger generation, which is the foundation of filial piety. This will allow families to come together and build a harmonious society.

Activities Review:

Mother's Day 2017:

On May 14, 2017, Sian Chay and the Citizens' Consultative Committees of Ang Mo Kio GRC and Sengkang West SMC jointly organized a Mother's Day flowers giveaway event. The Guest of Honour was Prime Minister Lee Hsien Loong, more than 2,000 volunteers participated in this event to distribute 210,000 carnations across Singapore. This heartwarming event was also recorded in the Guinness World Records and the Singapore Book of Records.

On that day, Prime Minister Lee Hsien Loong personally visited the site and distributed carnations with Sian Chay staff and volunteers. He also wrote on Facebook:

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20+

Album Ang Mo Kio-Sengkang West Mother's Day 2017 Flower Distribution



Lee Hsien Loong added 2 new photos — at Buangkok Community Club.

14 May 2017 · 🌐

Joined fellow Ang Mo Kio Town Council MPs and volunteers to distribute 10,000 pink carnations to Sengkang South mothers and residents this morning! Glad to see many mums and their families out and about enjoying their Sunday.

Thanks to the Sian Chay Medical Institution for presenting the flowers. Sian Chay is a VWO that has been providing free traditional Chinese medicine consultation and treatment for all, regardless of race or religion, for more than a century.

My thanks also to the Ang Mo Kio GRC and Sengkang West SMC CCCs for supporting this initiative. You certainly put a smile on many faces today! – LHL

[#MothersDay](#)



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“Joined fellow Ang Mo Kio Town Council MPs and volunteers to distribute 10,000 pink carnations to Sengkang South mothers and residents this morning! Glad to see many mums and their families out and about enjoying their Sunday. Thanks to the Sian Chay Medical Institution for presenting the flowers. Sian Chay is a VWO that has been providing free traditional Chinese medicine consultation and treatment for all, regardless of race or religion, for more than a century. My thanks also to the Ang Mo Kio GRC and Sengkang West SMC CCCs for supporting this initiative. You certainly put a smile on many faces today! – LHL”



Mother's Day 2019:

On May 12, 2019, the "Opening Ceremony of Sian Chay Medical Institution Gambas Branch and Mother's Day Celebration" was successfully held at Gambas Branch. The Guest of Honour, Mr. Ong Ye Kung, Gambas Grassroots Advisor and the then Minister of Education, attended and presided over the opening ceremony. Nearly 100 sponsors, supporters, community residents, and volunteers attended and participated in this event, including Mr. Goh Peng Hong BBM, Chairman of Gambas Citizens' Consultative Committee, Ms. Amy Xie, Board Chairperson of Yi Jia International Group, Mr. Pang Lim BBM, SCMI Honourable Chairman, Mr. Toh Soon Huat JP, SCMI Chairman, Dato' Seri Dr. Derek Goh Bak Heng BBM, SCMI Vice Chairman, Ms. Anne Gan Giok Em PBM, and Mr. Cui Peng. In this flowers distribution event jointly organized by Sian Chay and Gambas grassroots organization, a total of 100,000 carnations were given away.



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Mother's Day 2023:

For Mother's Day 2023, Sian Chay sent out an invitation to 93 grassroots advisors, of which 85 accepted, to jointly distribute Mother's Day gift packs for the elderly/needful who are living in their constituencies. Every constituency was allocated 200 goody bags, while the rest were distributed towards charitable organizations.

Activity Name: Sian Chay Mother's Day 2023

Dates: April – May 2023

Project Budget: \$350,000

Project Total Expenses: \$247,553.38

Sponsorship from Hong Kong, Macau and Taiwan Charity Foundation: \$126,400.00

Items in goody bags:

Includes instant beverages, biscuits, chocolates, candies, a flower and Sian Chay's negative ion healthy socks. The total value of each goody bag is about \$50.

6.2 National Day

National Day 2023's theme — entitled 'Onward as One' — will revolve around a message of hope, confidence and determination as the nation comes together to build a shared future.

Sian Chay believes that "Nation Progresses, Family Prospers" (有国才有家) is the key to a good nation as well as good citizens. May our great Singapore prosper forever!

For National Day 2023, Sian Chay Medical Institution sent out an invitation to 93 grassroots advisors and persons of importance, of which 84 accepted, to jointly distribute National Day goody bags. Every constituency was allocated 300 goody bags, while the rest were distributed towards charitable organizations.

Project Total Expenses: \$411,105.51

On 21 July 2023, through WhatsApp SCMI Directors group, the support and budget approval for this activity were sought from the directors.

6.3 Mid-Autumn Festival

Sian Chay Medical Institution joined hands with People's Association, Northeast CDC & Southwest CDC, a total of 36 constituencies to distribute 20,000 boxes of halal low-sugar mooncakes (2 per pack) to needy elders and families regardless of race or religion. This is to share the joy of festivals with everyone and promote the Chinese culture.

Date: 1 September to 29 September 2023

Project Budget: \$350,000

Project Total Expenses: \$443,310.13

Matching grant received from NECDC & SWCDC: \$229,486.60

On 2 May 2023, through WhatsApp Board of Directors group, the support and budget approval for this activity were sought from the Board of Directors. As of 2 May 2023, 10 out of 11 directors (excluding Executive Chairman Toh Soon Huat, who did not participate in the voting because he was the proposer), supported the proposal for the activity and its budget had been approved.

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6.4 Shopping Trolleys

There are many people in society who are in need of help, struggling in poverty to survive. Helping one patient in a family is equivalent to helping the entire family. When one person falls ill, the emotional wellbeing of the other family members will be greatly affected and impacted, especially in impoverished households, where it adds insult to injury. Helping one family brings happiness and peace to everyone around them.

In addition to providing Traditional Chinese Medicine (TCM) services, SCMI promotes racial harmony, transforms negative energy into positive energy, and encourages the dissemination of charitable culture and the promotion of Chinese culture through TCM services to the general public. Sian Chay also actively participates in community charity events, promotes health awareness, and encourages wellness activities.

Shopping trolleys for the elderly is another charitable donation activity of Sian Chay. These trolleys can be conveniently used along stairs, providing convenience for residents, especially the elderly.

At the same time, through this activity, Sian Chay introduces its TCM charitable platform to individuals and families in need, giving them the opportunity to receive treatment, health care, and immunity enhancement at Sian Chay. The free TCM consultations and low-cost medicine and treatments provided by Sian Chay also help to alleviate their financial burden.

Philanthropy is about universal love, empathy, mutual support and doing good together. Sian Chay has already ordered and distributed 8,000 trolleys to the needy in different communities, regardless of race or religion, to let them carry Sian Chay's care and love back home. Now we wish to place an order for an additional 20,000 units to be distributed island wide to the needy.

Project Name: Sian Chay Shopping Trolleys Distribution Event

Project Dates: August 2023

Project budget: \$250,000

On 3 July 2023, through WhatsApp SCMI Directors group, the support and budget approval for this activity were sought from the Board of Directors.

6.5 Negative Ion Healthy Socks

Sian Chay plans to work with the grassroots organizations of 8 to 10 GRCs to distribute Sian Chay's negative ion healthy socks to low-income people, families, or the elderly, so as to express our care and blessings. At the same time, it helps them to stay healthy, enabling more people to benefit.

200,000 pairs of negative ion healthy socks, of which 9,200 pairs were donated to Metta Elderly Rehabilitation Centre and other institutions in support of the President's Challenge, and the rest of the socks distributed through 9 GRCs (Chua Chu Kang, Ang Mo Kio, Sembawang, Marsiling-Yew Tee, Tanjong Pagar, Marine Parade, Holland-Bukit Timah, Bishan-Toa Payoh, East Coast) and 8 SMCs (Hong Kah North, Yio Chu Kang, Kebun Bahru, Radin Mas, Macpherson, Mountbatten, Bukit Panjang, Marymount) to needy elderly or low-income families.

Project Name: "Socks with Love Healthy Lifestyle"

Project Dates: April 2023 to December 2023

Project budget: \$500,000

Distributed items: Sian Chay Negative Ion Healthy Socks

Quantity: 200,000 pairs

Collaborating Partners: Grassroots organizations of 8 to 10 GRCs (including Prime Minister, Deputy Prime Minister, Ministers of State, Ministers, Mayors, MPs)

Beneficiaries: 100,000 low-income people living in rental flats, the elderly who are living alone (2 pairs of socks per person)

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7. 2024 Large-scale Care & Share Activities in 2024

7.1 Chinese New Year

Chinese New Year is not only a traditional festival but also a cultural phenomenon that holds significant cultural, social, and economic importance for communities worldwide. Through a series of Chinese New Year activities, Sian Chay's aim is to instill values of compassion and gratitude, fostering a deeper appreciation for family, community, and cultural heritage.

For Chinese New Year 2024, Sian Chay sent out an invitation to 90 grassroots advisors, of which 79 accepted, to jointly distribute Chinese New Year gift packs for the elderly / needy who are living in their constituencies. Every constituency was allocated 250 gift packs and 400 handheld fans, while the rest were distributed towards charitable organizations.

7.2 Mother's Day

Sian Chay Mother's Day activities started in 2015. There has been many supports and active participation from people from all walks of life.

It is important that our younger generation possesses a kind and appreciative heart. Filial Piety and health are interrelated. Being filial brings happiness and increases the willpower for improving health. Happiness brings about positivity and love that will impact the larger community. It will create a healthy environment and positive energy for the family. Through the series of Mother's Day events, Sian Chay aims to impart to the younger generation, compassion and appreciative attributes which are the bases of filial piety. It is through bliss that families can come together to build a harmonious society.

For Mother's Day 2024, Sian Chay sent out an invitation to 89 grassroots advisors, of which 85 accepted, to jointly distribute Mother's Day goody bags for the elderly / needy who are living in their constituencies. Every constituency was allocated 300 goody bags, while the rest were distributed towards charitable organizations.

Event Name: Sian Chay Mother's Day 2024

Dates: Apr 2024 – May 2024

Items in Goody Bag: Includes biscuit, 300g instant cereal, one stalk of eco-friendly carnation, tableware (2 sets of bowl & chopsticks set) and a plastic carrier. The total value of each goody bag is about \$20.

7.3 National Day

Singapore's National Day is a nationwide celebration, Sian Chay will be preparing 30,000 National Day goody bags to express our love and blessing for our country.

Sian Chay hopes that through the distribution of these National Day goody bags (every constituency was approximately allocated 300 goody bags) we can convey great blessings and gratitude for the country, bringing joy and blessings to the people nationwide. We hope that everyone who receives a goody bag can experience the prosperity and harmony of the country and be inspired to pay attention to social welfare and actively participate in charity activities.

Items in goody bag:

Includes a bottle of 500ml drinking water, handheld flag, temporary tattoos, handheld inflatable sticks, handheld rechargeable fan, phone card holders, backpack, biscuit and 300ml instant cereal. The total value of each gift pack is about \$30.

Dates: End of July 2024 – 9 August 2024

Project Budget: \$400, 000

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7.4 Mid-Autumn Festival

This year Sian Chay has gathered support from People's Association (PA), North East CDC (NECDC), North West CDC (NWCDC) and South West CDC (SWCDC) to distribute 40,300 boxes of low sugar halal mooncakes (2 pcs per box) to the needy elderly and family, regardless of race or religion, to share the festive joy with them and promote the profound Chinese culture. From 2019 to 2022, we have distributed 54,310 mooncake gift boxes worth a total of \$503,989.

Last year Sian Chay collaborated with North East CDC and South West CDC for the Mid-Autumn Festival Mooncakes Distribution project to distribute 20,500 boxes of mooncakes. We plan to expand our Mid-Autumn Festival distribution this year to cover the whole of Singapore, to let the low-income families know that they are being cared for during festive period, and the non-Chinese families to share the joy and understand Chinese culture.

Dates: 16 Sept 2024 – 17 Sept 2024

Project Budget: \$450, 000

Quantity: 45,300 boxes of mooncakes, and each CDC will bear 50% of the cost.

8. President Tharman Shanmugaratnam – Patron of Sian Chay Medical Institution

Sian Chay Medical Institution is proud to announce the beginning of a new Patron for Sian Chay Medical Institution. Mr Tharman Shanmugaratnam, President of the Republic of Singapore, has officially accepted the invitation to be Patron of Sian Chay Medical Institution on 19 March 2024 after the retirement of former President Dr Halimah Yacob who was the first Patron of Sian Chay Medical Institution from 2016 - 2023.

Sian Chay Medical Institution extends heartfelt appreciation to President Tharman Shanmugaratnam for accepting the invitation to be the Patron. With his guidance and support, Sian Chay Medical Institution looks forward to continuing its mission of delivering compassionate care and making a positive impact on the lives of those in need.

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9. Honourable Appointments

9.1 Honourable Chairmen

So far, the following eight philanthropists have provided strong support to Sian Chay's charitable causes:

- Dato' Robert Goh
- Mr. Melvin Poh
- Dr. Dora Hoan BBM
- Dr. Doreen Tan PBM
- Mr. Png Yiow Beng BBM(L)
- Mr. Chan Heng Fai
- Mr. Kim Wah Boon, Dickson
- Mr. Christopher Ng

As outstanding business leaders and social activists, they are not only generous donors, but also actively promote and practice Sian Chay's cultural values, beliefs and philanthropic spirit, and have also demonstrated extraordinary influence in the field of social welfare. Their leadership and generosity not only bring substantial support to Sian Chay Medical Institution (SCMI), but also set an example for all sectors of society. Their philanthropic spirit and commitment to social responsibility are perfectly in line with the mission and values of Sian Chay Medical Institution. We firmly believe that their joining will inject new vitality and power into SCMI and promote its causes to a more glorious future.

Therefore, the approval from the directors was sought through WhatsApp SCMI Board of Directors group, for the appointment of the above-mentioned philanthropists as the Honourable Chairmen, for their joint devotion to the development of charity and the welfare of society.

9.2 Charity Ambassadors

The following outstanding individuals with a passion for charity have shown their support for SCMI and their recognition of its mission:

- Legal Counsel Jennifer Lim Lay Choo
- Datuk Seri P Thiru JP, BBM

In addition to being experienced professionals and business elites, they are also enthusiastic about public welfare and have made great contributions to charity and social volunteer services. Ms. Jennifer Lim has provided free legal counselling and guidance to SCMI, while Datuk Seri P Thiru JP, BBM will be specifically responsible for promoting Sian Chay's charity platform to non-Chinese communities, and spreading Sian Chay's core values and charity spirit to enhance community cohesion, as well as racial and religious harmony.

Therefore, the approval from the directors was sought through WhatsApp SCMI Board of Directors group, for the appointment of the above-mentioned outstanding charitable individuals as SCMI's Charity Ambassadors to work together for the development of charitable causes and the well-being of the community. The appointment of Legal Counsel Jennifer Lim Lay Choo has been approved in the Board of Directors WhatsApp group on 29 May 2024, and the appointment of Datuk Seri P Thiru JP, BBM has been approved on 4 Jun 2024.

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10. Regarding the Scam of Impersonating Dato' Seri Toh Soon Huat JP

In recent months, Dato' Seri Toh Soon Huat JP, Volunteer Executive Chairman of Sian Chay Medical Institution (SCMI), has become the target of identity scam. The scammers used the name of Chairman Toh Soon Huat to try to induce the public to participate in unauthorized investment schemes.

Recently, a fraudulent investment advertisement appeared on Facebook, using the portrait of Dato' Seri Toh Soon Huat, the Volunteer Executive Chairman of Sian Chay Medical Institution, claiming that they can help people invest. The advertisement was posted by a page called Jodie11, claiming to be a Malaysian new media platform that mainly publishes investment stock information. The avatar also has the words "Sin Chew Fortune".

The post stated that they are a professional and influential investment team, and will help others turn their wealth into "positive energy" and provide comprehensive investment solutions for this purpose. In the advertisement, the webpage calls on the public to click on the link to learn about the "win-win way of investment and charity", and also uses Toh Soon Huat's photo and writes: "Act together, let us move forward hand in hand, use the power of investment to achieve dreams and light up the future. Invest in dreams and achieve good deeds, starting now!"

In response to these scam incidents, Sian Chay Medical Institution took the following actions:

Police Reports

SCMI reported the case to the Police on the following dates and actively cooperated with police investigation.

- 12 July 2023, report number: G/20230712/7014
- 21 April 2024, report number: G/20240421/7026
- 18 May 2024, report number: G/20240518/7051

Published Public Announcements in the Newspapers to Warn the Public to be Vigilant Against Such Scams

- Straits Times: 1 May 2024
- Lianhe Zaobao: 30 April 2024
- Shin Min Daily News: 22 April 2024 and 27 April 2024

Posted on Sian Chay's Facebook Page

On 28 April 2024, SCMI issued an announcement through its official media platform to remind the public to be vigilant against scams in the market and provided contact information for further clarification and consultation.

Facebook announcement link: <https://www.facebook.com/share/p/82afe4W8JVE8zLKX/>

Report to Social Media Platform

Sian Chay has reported to Facebook the page that impersonated Chairman Toh Soon Huat.

SCMI particularly emphasizes that SCMI and its Volunteer Executive Chairman Toh Soon Huat have never participated in any investment plan or promoted financial products, nor have they ever conducted such activities on social media. We urge the public to be vigilant and avoid being deceived. For any queries, please consult us through our official website or official social media platform.

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11. Financial Report

11.1 Assets & Liabilities Overview as at 31/12/2023

Sian Chay Medical Institution
Comparative Balance Sheet

Financial Row		As of 31 Dec 2023	As of 31 Dec 2022	Variance	% Variance	Variance explanation
ASSET						
Current asset						
Cash and bank balances	现金及现金等价物	\$35,947,526	\$32,716,256	\$3,231,270	10%	-
Trade and other receivables	应收款	\$2,374,310	\$1,063,251	\$1,311,059	123%	The increase was mainly due to deposits for renovation and fixture works for Sian Chay Charity Centre.
Investment securities	投资证券	\$2,502,028	\$2,502,019	\$9	0%	-
Inventories	存货	\$339,684	\$259,933	\$79,751	31%	For medical supplies and goods for distribution to the public/needly communities.
		\$41,163,548	\$36,541,459			-
Non-current asset						-
Investment securities	投资证券	\$5,066,603	\$5,857,345	-\$790,742	-14%	-
Property, plant and equipment	产业及设备	\$24,087,358	\$22,388,681	\$1,698,677	8%	The increase was mainly due to an increase in Renovation and fixtures.
		\$29,153,961	\$28,246,026			-
Total asset	总资产	\$70,317,509	\$64,787,485			-
						-
						-
LIABILITIES						-
Current liabilities						-
Trade and other payables	应付款	\$1,502,230	\$874,571	\$627,659	72%	-
Bank loans	银行贷款	\$377,883	\$4,370,961	-\$3,993,078	-91%	The decrease was due to repayment of \$4.0 mil bank loan.
Lease liabilities	租契	\$129,814	\$102,816	\$26,998	26%	-
		\$2,009,927	\$5,348,348			-
Non-current liabilities						-
Bank loans	银行贷款	\$3,068,332	\$3,446,214	-\$377,882	-11%	-
Lease liabilities		\$255,597	\$0	\$255,597	0%	The recognition of long term rentals of outlets located in HDB.
		\$3,323,929	\$3,446,214			-
Total liabilities	总负责	\$5,333,856	\$8,794,562			-
						-
NET ASSETS	净资产	\$64,983,653	\$55,992,923			-
						-
FUNDS	资金					-
Capital fund	资金基金	\$230,000	\$230,000	\$0	0%	-
Unrestricted fund				\$0	0%	-
Fair value reserve	公允价值储备	-\$1,351,511	-\$560,769	-\$790,742	141%	-
General fund	累积基金	\$56,929,680	\$49,394,919	\$7,534,761	15%	-
Restricted fund				\$0	0%	-
Memorial endowment fund	捐赠基金	\$9,175,484	\$6,928,773	\$2,246,711	32%	-
		\$64,983,653	\$55,992,923			

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11.2 Profit and Loss - 2022 vs 2023

	Audited 2022	Audited 2023	Variance Analysis 2022 vs 2023			Remarks
			\$	%		
1) 收入分类 Income Categories						
分社捐款箱收入 Donation Box collections	\$ 463,391	\$ 508,853	\$ 45,462	9.8%	+ve	-
筹款 - 非 Salesworks Voluntary Income - Non Salesworks	\$ 11,575,633	\$ 12,610,229	\$ 1,034,596	8.9%	+ve	-
筹款 - Salesworks Voluntary Income - Salesworks	\$ 3,829,447	\$ 8,052,869	\$ 4,223,422	110.3%	+ve	Increase contribution from SalesWorks team - 3rd party fundraiser.
门诊收入 Charitable Income	\$ 1,946,868	\$ 1,821,867	-\$ 125,001	-6.4%	-ve	-
保健产品销售额 Healthcare Products	\$ 689,336	\$ 425,455	-\$ 263,882	-38.3%	-ve	-
其他收入 (利息, 政府津贴等) Other Income, Investment Income & Govt Grant	\$ 2,210,972	\$ 2,150,612	-\$ 60,360	-2.7%	-ve	Key items: Government grant: \$232k (2023) vs \$786k (2022) SG paincare: \$103k (2023) vs \$351k (2022) Asia Healthcare: \$0 (2023) vs \$216k (2022)
总收入	\$ 20,715,648	\$ 25,569,885	\$ 4,854,237	23.4%	+ve	-
2) 营运支出 Expenditure						
筹款成本 Cost of Fund raising	\$ 1,384,815	\$ 2,505,219	-\$ 1,120,404	-80.9%	-ve	Key items: - Fees to saleswork :+ \$897k (Increased)
间接费用 OVERHEADS Other Expenses & Governance Costs	\$ 8,636,789	\$ 13,283,194	-\$ 4,646,405	-53.8%	-ve	See below for key expense items.
总费用	\$ 10,021,604	\$ 15,788,413	-\$ 6,532,855	-65%	-ve	
盈余/赤字 Profit / Loss	\$ 10,694,044	\$ 9,781,472	-\$ 1,678,617	16%	-ve	

Major expenses changes are as follows:

Key Expense Items	主要费用	2022	2023	Variance
Depreciation	折旧	\$ 496,646	\$ 761,283	\$ 264,636
Community Events	社区活动	\$ 160,473	\$ 413,861	\$ 253,389
General processing fee	手续费	\$ 219,115	\$ 549,539	\$ 330,425
Corporate Publicity	宣传	\$ 81,909	\$ 275,744	\$ 193,835
Community Welfare	社区福利	\$ 391,966	\$ 1,967,163	\$ 1,575,197
Community Relation	社区关系	\$ 257,600	\$ 545,400	\$ 287,800
GST Not Claimable	GST	\$ 199,401	\$ 417,799	\$ 218,398
Branding and Culture	品牌与文化	\$ 58,879	\$ 206,495	\$ 147,615
				\$ 3,271,295

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11.3 Donation Safe Collection Report 2023 vs. 2022

Donation Safe Collection						
S/N	Branches	2023	2022	Difference	% Change	Improvement Ranking
1	Punggol North	\$18,689	\$11,031	\$7,658	69%	1
2	Gambas	\$21,717	\$19,862	\$1,855	9%	2
3	Whampoa	\$50,365	\$46,158	\$4,207	9%	3
4	Jalan Kayu	\$23,995	\$23,487	\$508	2%	4
5	Yio Chu Kang	\$42,277	\$44,577	-\$2,300	-5%	5
6	Moulmein	\$14,723	\$15,860	-\$1,137	-7%	6
7	Boon Lay Place	\$29,403	\$32,396	-\$2,993	-9%	7
8	Pasir Ris West	\$18,852	\$21,120	-\$2,268	-11%	8
9	Marsiling	\$27,534	\$32,311	-\$4,777	-15%	9
10	AMK-Hougang	\$23,040	\$29,929	-\$6,889	-23%	10
11	Chua Chu Kang	\$27,616	\$36,008	-\$8,392	-23%	11
12	692 Geylang	\$20,521	\$27,764	-\$7,243	-26%	12
13	Redhill	\$15,066	\$21,963	-\$6,897	-31%	13
14	610 Geylang	\$69,209	\$100,925	-\$31,716	-31%	14
Total		\$403,007	\$463,391	-\$60,384	-13%	

11.4 Grants & Subsidies

11.4.1 Singapore TOTE Board Grants

S/N	Grants	2021	2022	2023	2024
1	Solo Album 2020	\$150,000.00			
2	Asia Pacific Singing Competition Grand Final 2020		\$35,660.00		
3	Charity Draw 2020		\$100,000.00		
4	Sian Chay Charity Variety "Live" Show	\$100,000.00			
5	Flag Day 2021	\$100,000.00			
6	Sian Chay Bonds and Shines with you charity show		\$250,000.00		
7	Sian Chay Celebrates with Nation		\$100,000.00		
8	Charity eRace Cycling Singapura		\$100,000.00		
9	Charity Draw 2021		\$100,000.00		
10	Take Flight Charity Concert			\$82,568.80	
11	E-Getai				
12	Sian Chay Flag day 2022		\$100,000.00	\$150,000.00	
13	Kowloon Club				
14	Charity Draw 2022				
15	Sian Chay Loving Hearts Charity Show				
16	Sian Chay Flag day 2023				
17	Kowloon Club				
18	Charity Draw 2023				
19	Sian Chay Joyful Wednesday				
20	Heart-warming red lanterns, lighting up the journey home				
21	Sian Chay Charity Dinner 2024				
	Total	350,000.00	785,660.00	232,568.80	
	Claim Submitted				
	Application Approved				
	Application Submitted				

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11.4.2 Government Grants

S/N	Grant	2022	2023	2024	Total
1	NCSS-(Tech-and-GO! Start Digital)	0.00	7,683.46	0.00	7,683.46
2	Tote Board (Pools and STC)	785,660.00	232,568.80	0.00	1,018,228.80
3	IRAS-CPF Transition Offset (CTO)	3,303.11	7,297.85	3,494.25	14,095.21
4	IRAS-Wage Credit Scheme	57,180.06	61,705.17	0.00	118,885.23
5	IRAS-Senior Employment Credit (SEC)	44,888.99	43,961.16	20,495.73	109,345.88
6	IRAS-Enabling Employment Credit (EEC)	4,680.70	2,637.30	0.00	7,318.00
7	IRAS-Jobs Growth Incentive Payout (JGI)	126,174.00	31,603.00	0.00	157,777.00
8	Senior Employment Grant	0.00	190,000.00	0.00	190,000.00
Govt Grants		1,021,886.86	577,456.74	23,989.98	1,623,333.58

11.5 Suspicious Transaction Report

Multi-Billion Dollar Money Laundering Case

On August 21, 2023, Sian Chay's Board of Directors was advised by their lawyer that no immediate action was necessary and to wait for further developments.

On 4 September 2023, MOH informed that some donations to Sian Chay may be related to the recent multi-billion US dollar money laundering case. Therefore, the MOH Sector Administrator requested some information from Sian Chay. (This money laundering case was reported in Lianhe Zaobao on 20 August 2023. The Board of Directors of Sian Chay Medical Institution began to pay attention to this case on 20 August 2023. For details of the internal communication of the Board of Directors, please see the following WhatsApp screenshot.)

On 5 September 2023, Sian Chay responded to MOH. MOH requires Sian Chay to submit a Suspicious Transaction Report (STR) to the Suspicious Transaction Reporting Office (STRO).

On 3 October 2023, Sian Chay submitted a Suspicious Transaction Report.

On October 18, 2023, Sian Chay's Board of Directors approved to dispose of the monies.

On 31 October 2023, Sian Chay informed MOH that the directors of Sian Chay chose to surrender the monies to the Police. Sian Chay reported the case to the police on 3 November 2023:

Name	Amount (\$)	Reference number to include in transfer remarks
Su Haijin	101,000	CAD/IP-S/05351/2023
Su Baolin	39,000	CAD/IP-S/05350/2023
Zhang Ruijin	12,000	CAD/IP-M/01393/2022

On 1 December 2023: Transferred the funds above to the bank account designated by the Police.

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12. Activity Report

12.1 Reports of Various Events

Sian Chay has organized various events of different scales throughout 2023, of which the majority were close contact with the beneficiary groups, with Care & Share accounting for the majority. Various events of the nature of charity, culture, health, etc. that benefit the public not only bring more welfare and warmth to the country and society, but also promote Sian Chay's values with real actions in the process: Forgiveness, Universal Love, Compassion, Gratitude and Dedication. At the same time, these events also allow the public to better understand SCMI's philanthropic undertakings and SCMI's various services and facilities, including Traditional Chinese Medicine health care and cultural activities. Sian Chay has not only come into contact with individuals from all walks of life across the country, but has also established collaborative relationships with many charities and government organizations across the country to do good together, helping and benefiting more people.

The strong support and participation from all sectors of the society in various events of Sian Chay Medical Institution has also allowed Sian Chay to continue its efforts and increase the inputs for many of the event types. Sian Chay's staff believe that serving mankind is the best job.

Summary of Categories of Events for Jan – Dec 2023:

Summary of Categories of Events Jan – Dec 2023			
S/N	Category of Events	No. of Event Items	Total of People Outreached
1	Care & Share (Street Distribution)	64	64,281
2	Care & Share (Event Distribution)	29	21,198
3	Love Journey	14	1,260
4	Sian Chay Charity Centre Events	14	460
5	Other Events	5	720
GRAND TOTAL		126	87,919

Care & Share (Street Distribution)

Sian Chay goes deep into the community and distributes various benefits to the public across the country, benefiting people from all walks of life and all races. The resources distributed include walking aid umbrellas, shopping trolleys, fragrant rice, small fans, goody bags (including coffee, biscuits, etc.), backpacks, reuseable bags, Hong Bao envelopes, etc. While distributing various benefits, we were also able to introduce Sian Chay's charitable TCM platform and share Sian Chay's values, beliefs and philanthropic spirit to spread universal love to the public.

Care & Share (Event Distribution)

Sian Chay works hand in hand with various charities, public welfare or government agencies and civil organizations to provide warmth to various beneficiary groups in various collaborative events, including vulnerable groups and the general public participating in the events. Various resources similar to those distributed on the streets are shared during such collaborative events.

Love Journey

In order to care for the physical and mental health of the elderly, allowing them decent travels to get in touch with new environments, socialize more, experience more, and enrich their lives, Sian Chay organizes Love Journeys so that the elderly can receive care and companionship. These journeys bring freshness to monotonous daily life, not only bringing hope to the lives of the elderly, but also having a positive impact on the body, mind and emotions, improving the quality of life.

Sian Chay Charity Centre Events

As the facilities and services of Sian Chay Charity Centre have been gradually improved, the various activities held at the Charity Centre have gradually increased from late 2023, and the types and number of activities

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continue to grow to this day. The events at the Sian Chay Charity Centre started from October 2023, and gradually increased thereafter. Events include: VR Experience, Sian Chay Volunteer Bonding, Flower Arrangement Class, Extraordinary Goddess Show, Sian Chay Handicraft Workshop, New Book Sharing, etc.

Other Events

Other events that SCMI took part in during late 2023 include: World's Largest Piloxing Class (for Seniors. Piloxing is a fusion cardio workout combining boxing, pilates, and dance), Senior Singing Competition, Mid-Autumn Concert, Sian Chay Mid-Autumn Celebration Lunch, and Double Ninth Festival Care & Love Event.

12.2 Magic Department Report

Established in 2023, the main goals of the Magic Department are to light up everyone's heart, bring joy and increase confidence for everyone with performances of magic or illusions. The Magic Department also adds more color to various events of SCMI, so that beneficiaries or guests of all ages participating in the events can gain more satisfaction from the events. At the events, according to the needs of specific performance item, beautiful heart-shaped ring and necklace sets will be distributed to the audience as props, so that the audience can follow the Magician along to learn simple magic tricks, be more participative, while bringing home such memorable souvenirs.

Summary of Magic Department Projects April to Dec 2023			
Event Type	No. of Shows	Category	No. of Shows
Charity - Free	21	Community Welfare	20
Events with Donation	15	Community Events	25
Sian Chay's Own Events	89	Community Relations	112
Others (including Street Magic)	32		
Total	157	Total	157
Total Donation Received	\$ 8,590.00		
Total No. of People Outreached	18,305		
Total No. of Rings & Chains Distributed	9,608		

Charity Performance: Assist Charitable Organizations

As a way to strengthen collaboration with and support charitable organizations in Singapore, we perform magic for other charitable organizations for free, offering Sian Chay's care and blessings to their beneficiaries, and working together to spread brightness, kindness and positive energy. Partners include Kampung Senang, Rotary Club, Kheng Chiu Happy Lodge, Chong Hua Tong Active Ageing Centre, Jenaris Home, etc.

Street Magic: Community Roadshow

Our goal is to perform magic in the community. While performing, it also promotes Sian Chay's cultural values, beliefs, and philanthropic spirit, sharing Sian Chay's charity platform and distributing souvenirs through various activities, and expressing Sian Chay's blessings to the community.

Events with Donation: Doing Good Together

We respond to invitations from various organizations or groups to perform magic and raise funds for charity, so that various organizations and the public can not only gain happiness through relaxing and enjoyable magic performances, but also give more people the opportunity to acquire happiness through helping the others, which would contribute towards the local charitable causes.

Sian Chay Magic Department allows people from all walks of life, organizations and beneficiaries or audiences to feel joy, experience universal love, share bright and positive energy, and even join the ranks of charity and make contributions with compassion. Just like the Magician's mantra: "Love is all around!"

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12.3 Sian Chay Free Haircut Service

Free haircut service is provided via Chua Chu Kang Branch, Redhill Branch and Mobile Free Haircut Service.

January to December 2023: A total of three hairdressers (responsible for Mobile Free Haircut, Chua Chu Kang Branch and Redhill Branch respectively).

Summary of Free Haircut Service 2023:

2023 Free Haircut Service					
Month	Mobile Haircut Headcount	Chua Chu Kang Headcount	Redhill Headcount	Monthly Total	Average Across Locations
Jan	233	405	319	957	319
Feb	329	439	343	1111	370
Mar	264	305	371	940	313
Apr	291	398	388	1077	359
May	318	345	430	1093	364
Jun	286	277	364	927	309
Jul	325	411	476	1212	404
Aug	382	355	426	1163	388
Sep	337	318	418	1073	358
Oct	341	435	417	1193	398
Nov	286	237	419	942	314
Dec	201	391	396	988	329
TOTAL	3593	4316	4767	12676	4225

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13. Medical Affairs Report

13.1 Patient Statistics

2023 Vs 2022 Patient Statistics of SCMI Branches:

All 14 Branches	Total No. of Patient Visits			
	2022	2023	2023 VS 2022	
			Diff.	Diff. %
Internal Medicine	215,280	224,516	9,236	4.29%
Acupuncture	104,969	109,191	4,222	4.02%
Tuina	70,239	61,571	-8,668	-12.34%
Total	390,488	395,278	4,790	1.23%
Prescription Dosages	593,212	628,973	35,761	6.03%

13.2 Sian Chay Medical Fee Waiver

As of 2023 there are 235 beneficiaries who can receive free consultation services, medicine, tuina therapy and acupuncture at Sian Chay Medical Institution.

13.3 Sian Chay Patient Pickup Service

Sian Chay picks up and drops off the elderly at 2 pick-up points to visit a physician at Sian Chay Medical Institution Redhill Branch. This is a specially designed barrier-free van, which can carry 6-9 passengers at a time, escorting the elderly patients with limited mobility.

Many elderly people cannot seek medical treatment in a timely and convenient manner due to long distances including those with limited mobility, post-stroke survivors and wheelchair users. They have to take public transportation to and from the clinic, and the cumulative fare is quite a lot every week, and the road is bumpy and inconvenient. In order to alleviate their financial burden and inconvenience, Sian Chay provides free escort services for the elderly every Wednesday and Thursday.

Wheelchairs can get on and off the vehicle through the automatic lifting hoist. With the help of Sian Chay staff, the elderly can go all the way from home to Sian Chay Medical Institution without moving on their own.

Thanks to Gain City for sponsoring this special van so that Sian Chay can take better care of those in need.

Free Patient Pickup Service 2023:

Pickup Points		No. of Patients	No. of Patient Visits
Redhill	Every Wednesday	514	1,083
Clementi	Every Thursday	129	261
Total		643	1,344

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15. Members' Proposals

As of 18 June 2024, no written proposals from members have been received.

16. Adjuournment

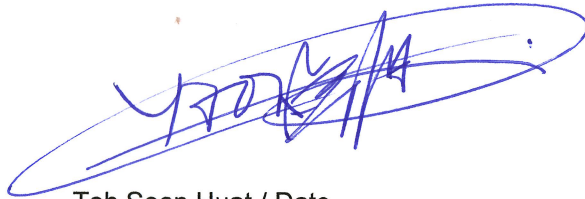
The Chairman announced the successful conclusion of the Meeting at 3:25 pm.

Vetted by



Yap Seng Teck / Date
Secretary

Approved by



Toh Soon Huat / Date
Chairman