

**PIRELLI VELO UNITED STATES AND CANADA
ORIGINAL EQUIPMENT& REPLACEMENT
LIMITED WARRANTY FOR BICYCLE TIRES**

Effective March 2021

What Is Warranted and Who Is Eligible Under the Limited Warranty?

Pirelli Tire LLC (Pirelli), 100 Pirelli Drive, Rome, GA 30161, warrants to the original retail purchaser that all Pirelli Original Equipment and Replacement Bicycle tires with a complete Date Code and branded Pirelli, which are supplied by Pirelli, either directly or through an authorized Pirelli Velo Dealer, and which are mounted on bicycles within the U.S.A. and Canada will be free from anomalies in workmanship and materials. The Pirelli Velo United States and Canada Original Equipment & Replacement Limited Warranty For Bicycle Tires is subject to periodic revision; see the Tire Warranty section at www.us.pirelli.com for the latest version.

What Is the Adjustment Policy and For How Long?

This warranty is extended to the first retail purchaser of the tire in the United States and Canada with the original purchase receipt or invoice, or to the original owner of the bicycle on which Pirelli Velo tires come mounted as Original Equipment. If an eligible Pirelli Velo tire becomes unserviceable due to workmanship or material anomalies during its warranty period, which is within the first 12 months from date of purchase (purchase receipt required), the warranty procedure must be followed.

If, after following the warranty procedure, the tire is accepted, the authorized distributor will receive a credit on the customer's behalf for 100% of the distributor purchase price.* **

***Note:** This Limited Warranty does not cover any related equipment or service charges, including costs associated with tubes, mounting or balancing the tire, rim/wheel alignment or tuning.

****Note:** Pirelli is not responsible for transactions between the distributor and retailer or consumer in relation to this limited warranty.

Original Equipment and Replacement Tires Definitions

"Original Equipment Tires" are defined as tires supplied as original equipment by the bicycle manufacturer on new bicycles.

"Replacement Tires" are defined as tires mounted to a bicycle after the Original Equipment tires have been removed.

What Is Not Covered by the Limited Warranty?

- Tires on any bicycle normally operated outside the United States or Canada.
- Tires transferred from the bicycle and/or wheels/rims on which they were originally installed.
- Tires which are misapplied due to improper fitment.
- Irregular wear.
- Tires damaged from improper mounting/dismounting practices, abuse, misuse, or neglect.

- Tire dealer/retailer services: mounting, dismounting, wheel/rim tuning or balancing costs.
- Tires used on bicycles in commercial applications.
- Tires used by professional athletic teams.
- Tires used by professional athletes.
- Tires improperly repaired.
- Tires which have been modified by the addition or removal of material or any tire intentionally altered to change its appearance or performance.
- Tires removed in multiples when only one tire can be claimed, or is suspect of a claim.
- Tires which become unserviceable because of tire operation in excess of tire/wheel/rim/bicycle manufacturers' specifications and recommendations.
- Tires which become unserviceable because of a mechanical irregularity in the bicycle such as misalignment or defective or improper brakes, shock absorbers, shocks or rims/wheels.
- Tires damaged by fire, chemical corrosion, vandalism, wrecks, theft, run while flat, underinflated, overinflated or abused during service or servicing.
- Tires affected by damage due to improper transport or storage.
- Tires which become unserviceable because of road hazard injuries (e.g., nails, glass, metal objects) or other penetrations or snags, bruises or impact damage.
- Tires that are 100% worn or with casing ply visible regardless of age or mileage.
- Tires which develop surface cracks due to use in low ambient temperatures.

Owner's Responsibilities

The owner is responsible for proper tire care and maintenance. Maintain the correct tire pressure recommended by frequently checking the tire pressure with an accurate pressure gauge.

CAUTION:

Before fitting or removing a wheel, read through the bicycle manufacturer's instructions and make sure you are familiar with the locking mechanism.

Make sure the tire, tube and wheel/rim are all compatible with each other. **An incorrect matching of tire and wheel/rim may result in unseating of the tire bead or damage to the inner tube and consequent rapid air loss.** If you are not sure, ask an authorized Pirelli Velo dealer or a bicycle specialist.

Pirelli does not express any view as to the compatibility of the wheel/rim/tire combination with the technical specifications for the bicycle. Pirelli is not responsible for any damage caused by an improper repair.

How to Make a Claim under This Limited Warranty

To receive consideration for warranty coverage, the tire(s) must be returned to any authorized Pirelli Velo dealer. If the authorized Pirelli Velo dealer believes that the tire(s) may be covered by this Limited Warranty, it will submit the tire to Pirelli with the required necessary

documentation including proof of purchase. Pirelli's authorized tire inspection personnel will then make a determination regarding qualification for coverage under this Limited Warranty.

When making a claim under the terms of this Limited Warranty, you must present the tire(s) along with the proof of purchase to any authorized Pirelli Velo Dealer. Once tires are returned to Pirelli by an authorized Pirelli Velo dealer and credit has been issued, submitted tires become the property of Pirelli.

WARRANTY AND REMEDY LIMITATIONS

THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY GIVEN BY PIRELLI. PIRELLI DOES NOT MAKE ANY OTHER EXPRESS WARRANTY, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE (WHICH ARE EXPRESSLY DISCLAIMED). PIRELLI DOES NOT AUTHORIZE ANY OTHER PERSON, INCLUDING AUTHORIZED PIRELLI DEALERS, BICYCLE MANUFACTURERS, OR BICYCLE DEALERS, TO CHANGE THIS WARRANTY OR CREATE ANY OTHER OBLIGATION IN CONNECTION WITH PIRELLI TIRES. THE RIGHTS AND REMEDIES AVAILABLE ARE LIMITED TO THOSE RIGHTS AND REMEDIES STATED IN THIS LIMITED WARRANTY. ALL OTHER REMEDIES ARE EXCLUDED. IN NO EVENT SHALL PIRELLI BE RESPONSIBLE FOR ANY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGE(S) IN CONNECTION WITH A PIRELLI TIRE, WHETHER FOR BREACH OF THIS LIMITED WARRANTY, OTHER CONTRACT BREACH, NEGLIGENCE OR OTHER TORT, OR ANY STRICT LIABILITY THEORY.

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary by state or province.

If further assistance or information is needed regarding Pirelli Velo tires please contact:

Pirelli Tire LLC
Consumer Affairs Group
100 Pirelli Drive
Rome, GA 30161
Monday through Friday
8:00 AM to 6:00 PM Eastern Standard Time
1-800-747-3554 (option #2)
consumer.affairs@pirelli.com