

Existing and planned measures on the promotion of racial equality

Government Flying Service

The Government Flying Service (GFS) is one of the disciplined services of the Government of the Hong Kong Special Administrative Region (the Government) mainly responsible for providing 24-hour aviation support services to the Government.

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| Services Concerned | <ul style="list-style-type: none">• The aviation support services provided by the GFS include air ambulance services, search and rescue, fire-fighting, aerial surveying, support to law enforcement operations, etc. |
| Existing Measures | <ul style="list-style-type: none">• Translation service will be engaged for handling the enquiries/complaints from people of diverse race whenever necessary. |
| Assessment of Future Work | <ul style="list-style-type: none">• The GFS will collect relevant data and review the services from time to time with a view to meeting the needs of people of diverse race as appropriate. Feedback/suggestions from staff, Government bureaux/departments and members of the public will be considered for continuous improvement of the services provided. |
| Additional Measures Taken/To Be Taken | <ul style="list-style-type: none">• The GFS will encourage staff to attend related training to enhance their awareness of, and sensitivity to, racial equality. |

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Assistant Departmental Secretary via the following channels -

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